



AUTONOMISE.AI

A NEW DAWN IN MAKING THE UNKNOWN, KNOWN



Platform User Guide

Updated 7th January 2022 – Version 20220105.06



Contents

Contents	2
Platform overview	4
Login Page.....	4
Events Review (FNOL)	5
Organisation alerts.....	9
Tracking	10
Journeys.....	13
Timeline	14
Media.....	16
Events	18
Vehicle	19
Location Search.....	20
Historical Search	20
Live Search	21
Advanced Search.....	21
Counters	21
Geofencing.....	22
Overview.....	22
Alerts.....	23
Geofence Management	24
Dashboard	26
Media page	29
Media.....	29
Live Stream	31
Play Back	31
Live Play Back.....	32
Media Library	33
Reporting	34
Reporting	34
Scheduled Reporting.....	34
List of available reports.....	35
Reporting History.....	39
System	40
Audit History	40

Health Check.....	41
Vehicle management	42
Add Vehicle	43
Devices.....	43
Drivers.....	44
Tags.....	44
Fleet Management.....	45
Edit Fleet	45
Fleet Details	45
Thresholds	46
Notifications.....	46
User Management	47
Driver Management.....	48
User Menu	49
Organisation	49
Details/Organisation Information	49
Organisation Tags	50
Organisation Settings.....	50
Integration Details	52
Device Alarm Configuration	52
Device Channel Labels.....	53
Organisation Emails	54
API Settings	54
Organisation Shared Events	55
Profile	56
Logout.....	57
FAQs.....	58

Platform overview

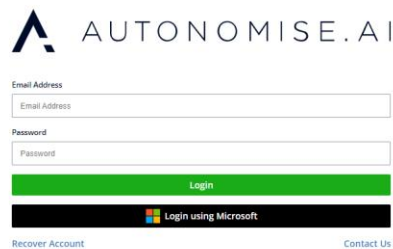
Autonomise captures, processes and stores high-definition video footage enhanced with telematics data. It is completely hardware agnostic and is compatible with any device capable of transmitting data – whether existing telematics systems or in-vehicle cameras. The data received is analysed using complex algorithms to present meaningful management information which is displayed in a series of user-friendly dashboards, alerts and reports. Audible alerts can be sent to the devices notifying drivers that their actions are being recorded, which has a positive effect on their behaviour on the road.

For the best experience we recommend using Google Chrome.

Login Page

The URL to access the platform is <https://app.autonomise.ai> If you have a branded version of our site, you should use your own URL.

Please note that you will need to contact your administrator if you do not have login details.



The “Recover Account” link allows you to reset your password without administrator assistance; the platform will prompt you to input your registered email address.

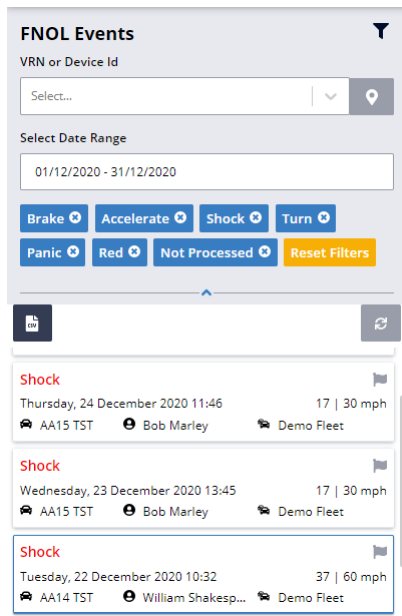
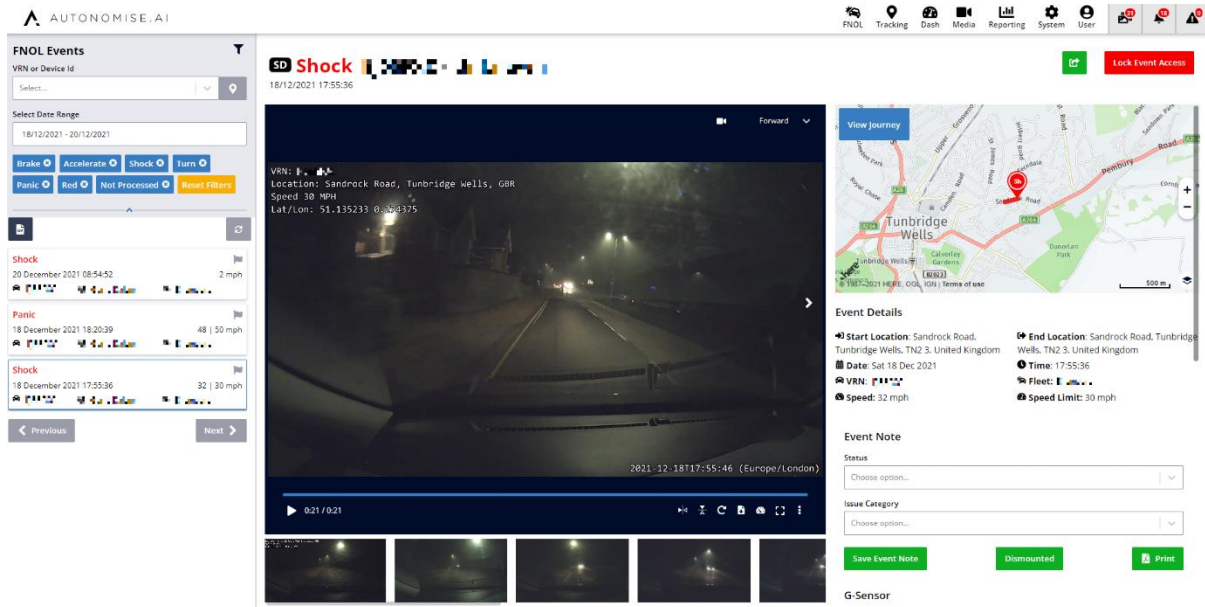
If your organisation has enabled Microsoft AD integration, then you can login without needing to enter your credentials.

Once logged you can select where to go from the menu panel on the top right.



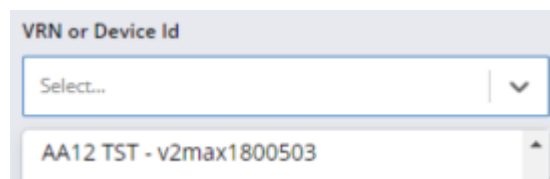
Events Review (FNOL)

If your organisation has the FNOL (Event Review) license then the FNOL Events tab allows users to monitor events. It's also used to categorise issues, add status updates and make footage requests. The default view of events is filtered for the period selected will show in a paginated list.

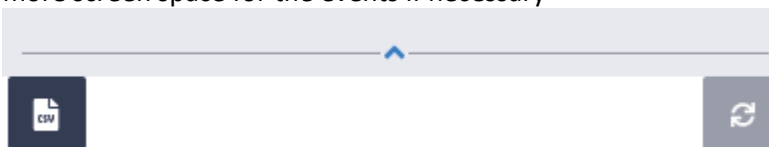


The default view shows Red Harsh Driving Events that have not been processed by an FNOL handler. You can clear these filters to see more events. Reset will return you to the default view.

The quick search allows you to change the date range or select a specific vehicle. You can search by VRN or device ID.



The filter panel has been made collapsible to allow you to have more screen space for the events if necessary



There is also a CSV download of the events that meet your current filters and an update button that will refresh the event list if there are new events to view. Some customers have more events than we can return in a single file – if this happens to you then please add additional filters to request your download.

Please note that the platform's standard default settings will not automatically request video for red accelerate or turn events. You will need to request manually if necessary.



For a more advanced search you can use the filter button located top right of the panel. Once the filter button has been pressed, this sidebar will appear

Once filters have been confirmed, press 'Apply Filters' to save changes.

To reset to unprocessed red events in the last two days, press 'Reset'.

Filter Events ✕

Sort by date received

Sort By Ascending

Fleets

Choose option... ▼

Driver Name

Select... ▼

Event Type Category

Select... ▼

Event Types

Brake ✕ Accelerate ✕ Shock ✕ Turn ✕ ✕ | ▼

Panic ✕ ✕ | ▼

Event Classification

Red ✕ ✕ | ▼

Event Status

Not Processed ✕ ✕ | ▼

Issue Category

Select... ▼

Claim Number

Reset
Apply Filters

Lock Event Access



Lock Event Access can be used to prevent non-Admin users from viewing or requesting of sensitive incidents.

Share this event allows you to share a clickable link to the Event. You can share with another user in your organisation or someone who does not have a user account. For now, you cannot share with someone who has a user account in another organisation.

Share this event ✕

Sharing options

With someone else ✕ | ▼

Email

Enter Email Address

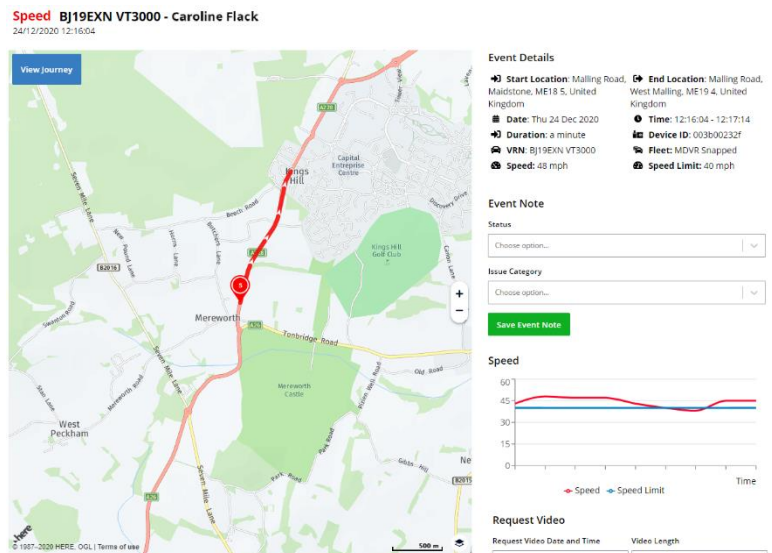
⚠ This event will be shared for 60 days

You can select a user from the drop-down list or enter the email address of a non-user. Non-users will be given access for 60 days.

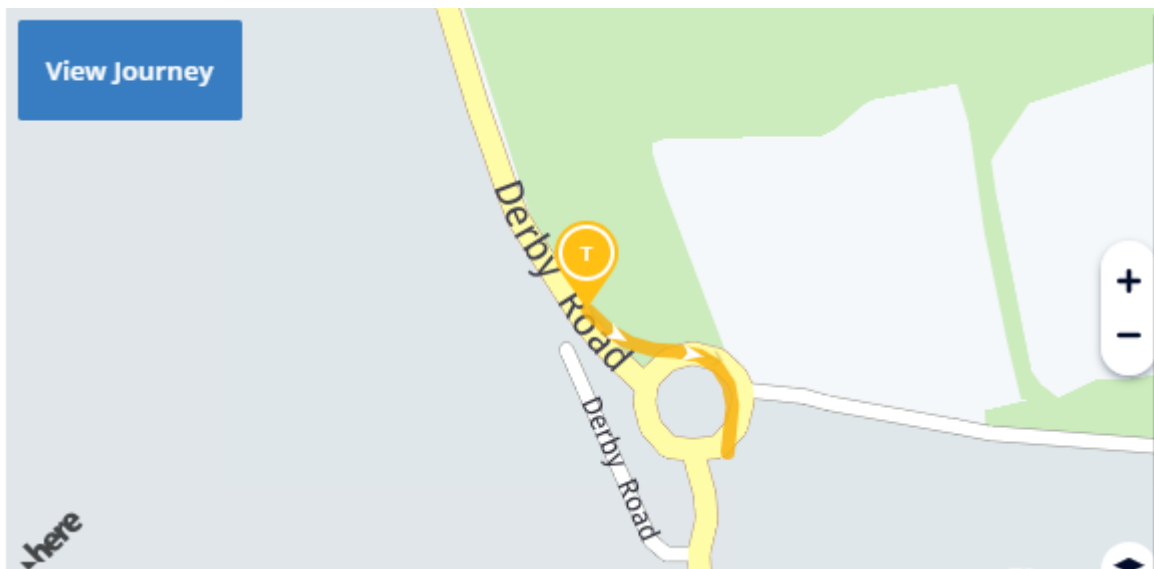
Please note that if you share an event with a non-user you will need to ask support to delete their limited access account if you later want to give them full access to your organisation.

The following details are provided when selecting the event:

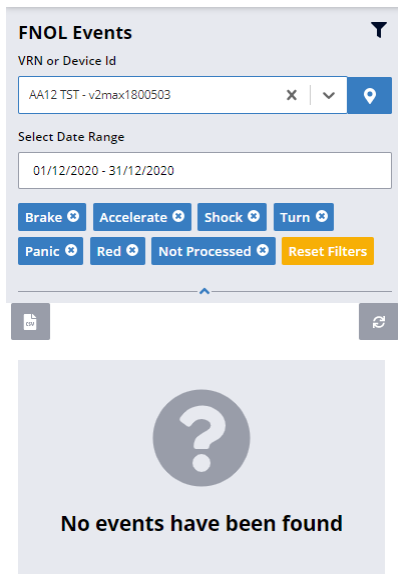
- Video (If footage was requested or triggered in download)
- Snapshots
- Location
- G-Sensor
- Speed



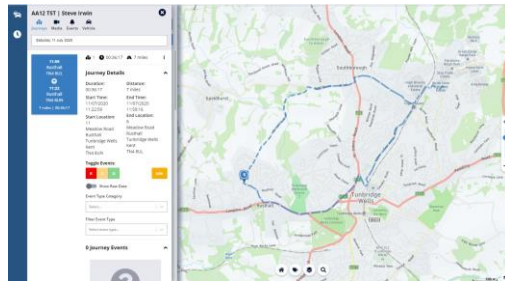
For events that occur over a period, such as the speeding event above, the track for the event is also shown. The icon is location when the maximum speed was reached (or first reached) or at the point the event was triggered. Some devices will show a track for accelerate, brake and turn events.



View Journey - This will show the current journey. You will also be able to select and view other journeys made by this vehicle.



You can also view journeys for vehicles that have no events. If you select the vehicle, then click on the location pin, this will show any journeys made by the vehicle, even if there have been no events.



You can request video from the event if the event did not trigger a video download. You can also edit the time to select video for any time on the day of the event.

Note: Depending on the storage capacity of the device and the amount of driving done, the request may need to be made within 3 days of the event to avoid the risk of data being overwritten.

Finally, and most importantly, you can add notes and classification to the event. This can be done to raise attention to certain events and provides more detail when running event reports.

The Event can be given the following status values: Incident, Dismissed, Footage Requested, Requires Intervention and Not Processed.

It can also be given the following Issues Categories: Device Issue, Driver Issue, False Positive, Other. Additional information can be added for Incidents and Requires Intervention.

A note needs to be added for the event to be removed from the Needs Review count on the dashboard.

Event Note

Status

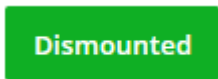
Issue Category

Alert Reason

Claim Number

Fleet Manager Note

Driver Note



The Dismounted button is a shortcut to create an Event Note that Dismisses the Event and saves the Event Note. You can also set all future device events for this device to dismissed – this will also stop video being requested for this device. You will need to manually restore the device once it has been correctly re-installed.

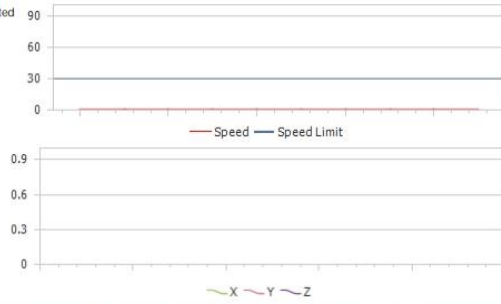


The Print Intervention Form button will create a PDF document of the basic details of the event. This includes the details entered above so that the driver and fleet manager can sign and date and keep a paper copy if required.

Vehicle: **AJ04 ZRX**
Event: **Button**

Intervention Report

Start Location: 5 Queens Crescent, Burgess Hill, RH15 9, United Kingdom
Date: 06/09/2021
Time: 15:57
VRN: [Icons]
Driver Name: [Icons]
Device ID: 003b0023e2
Fleet: A's Test Fleet
Speed: 0
Speed Limit: 30
Status: Dismissed
Issue Category: Other



Fleet Manager Note:

Driver Note:

Signed Driver _____

Signed Fleet Manager _____

Date _____

Organisation alerts

Admin users can set up email alerting when certain types of notes are added. Select User -> Organisation and click on the Email page.

The recipient email address can be entered as free text, but the recipient will need to have a user account on the platform as they will be sent a link to the event.

Incident Emails are sent when an event is given the status "Incident".

Panic Button Alert emails are sent when a note is added to a panic button event.

Driver Related Emails are sent when an event is given the Issue Category of Driver Issue.

Organisation Emails

Recipient:

Add To Group:

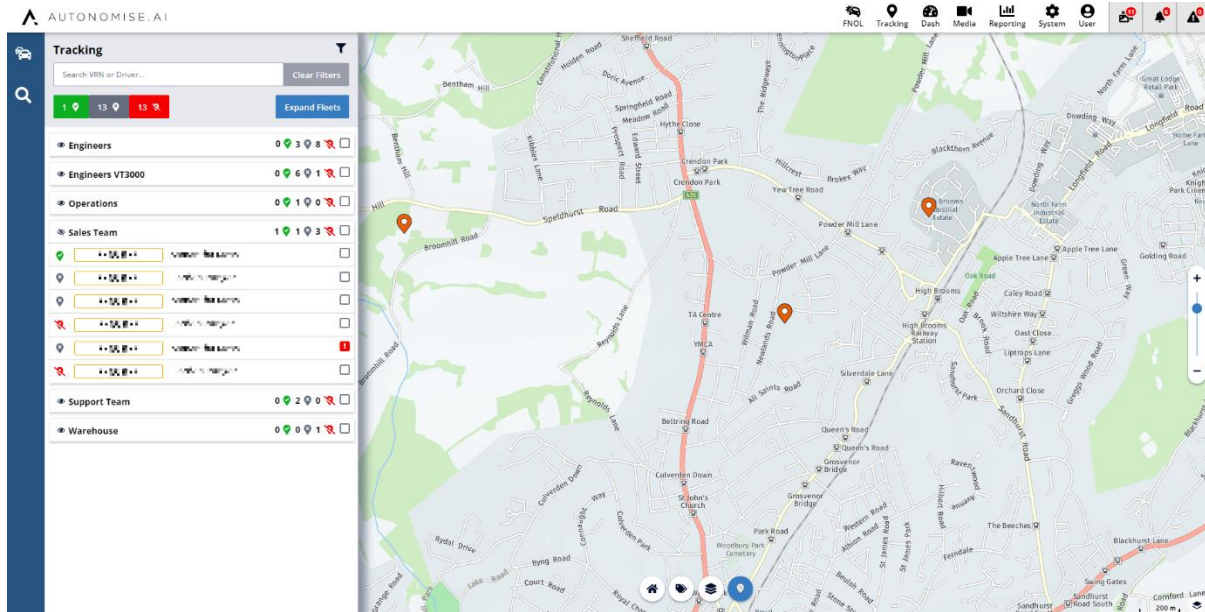
Incident Emails
No Emails

Panic Button Alert Emails
No Emails

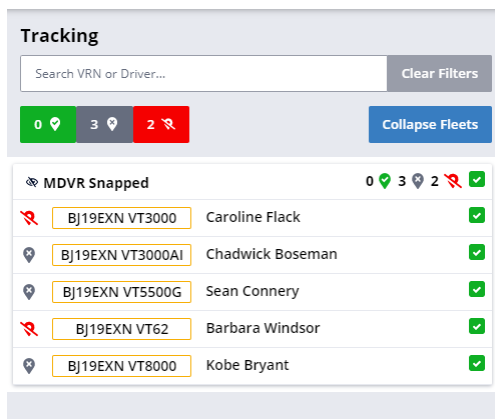
Driver Related Emails
No Emails

Tracking

If your organisation has the Tracking license, then the tracking page shows all the vehicles in all fleets which you have access to.



The left panel shows the fleet view and lists the vehicles in all the fleets you have permission to see.



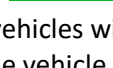
To expand or collapse an entire fleet: click on this icon in the fleet panel:



To track or untrack individual vehicles or all fleet vehicles shown, click on this icon next to the vehicle:
 Vehicle/Driver Search: This search bar can be used to narrow down a search (see next page)



Online =



Online vehicles will be shown as green. This will be when the vehicle is active and sending a GPS signal to the server.



Inactive =

Inactive vehicles will be shown as red. This will be when vehicles have not been detected/registered for the last 3 days.

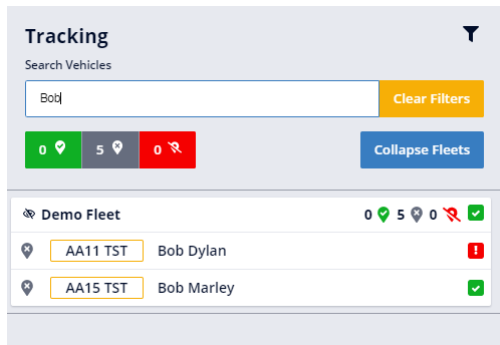


Offline =

Offline vehicles will be shown in grey. This will be vehicles that are offline and not sending GPS signal, but that have been online in the last 3 days.

Searching for drivers/users

Start typing into the search field to filter by driver name and/or vehicle registration.

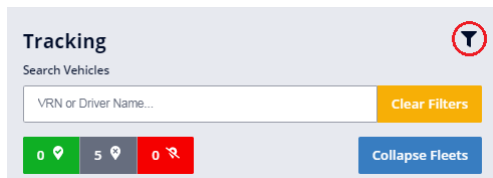


“Clear Filters” will clear all current filters and revert to default.

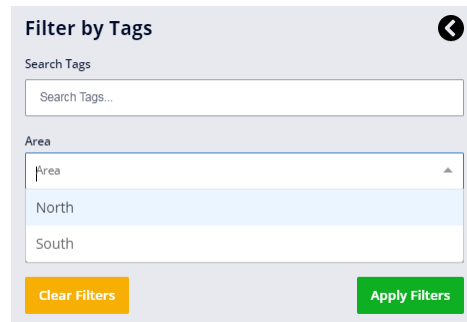
Collapse Fleets will hide all expanded fleets.
Expand Fleets will expand all collapsed fleets.

Tags Filter

Tags can be used to locate and view vehicles easily you will need to create and assign tags before you can use this function. You can search for vehicles based on tags attached to them. By default the Tags filter is not visible until you have created tags within the menu System > Vehicle maintenance (see #ref). Once created this will allow you to filter your view by tags created.

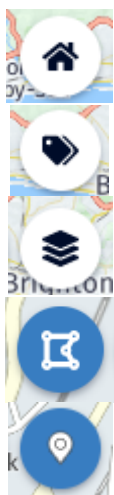


Click the filters button to access tags filter



To restore the initial view after you have finished searching, click on the “Clear Filters” button.

Tracking Page Buttons



Home: This button sets the view to your fleet or organisation home location and default zoom.

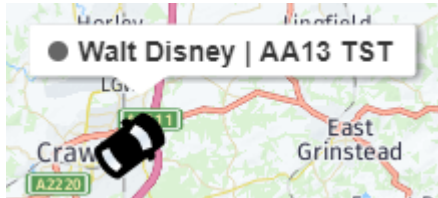
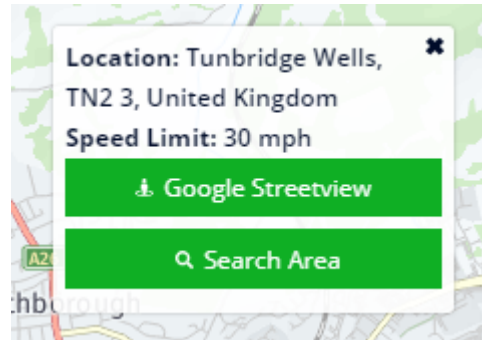
Labels: This button changes the visibility of labels on vehicles.

Layers: This button changes whether vehicles in the same location cluster or not, vehicles which can help when vehicles overlap.

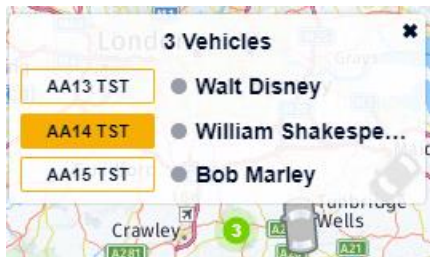
Geofences: for Geofence enabled organisations, this displays or hides all Geofence zones.

Fleet/depot locations: when selected this will show a pin for the addresses of all the fleets you have access to.

Right-click on the map to show the address and speed limit. You can also open Google Streetview or you can Search the area.



The Labels/Tags button shows the driver and registration for every vehicle on screen, which can be useful if several vehicles are close together.



When multiple vehicles are selected the zoom level is set to include all of them in view, if possible.

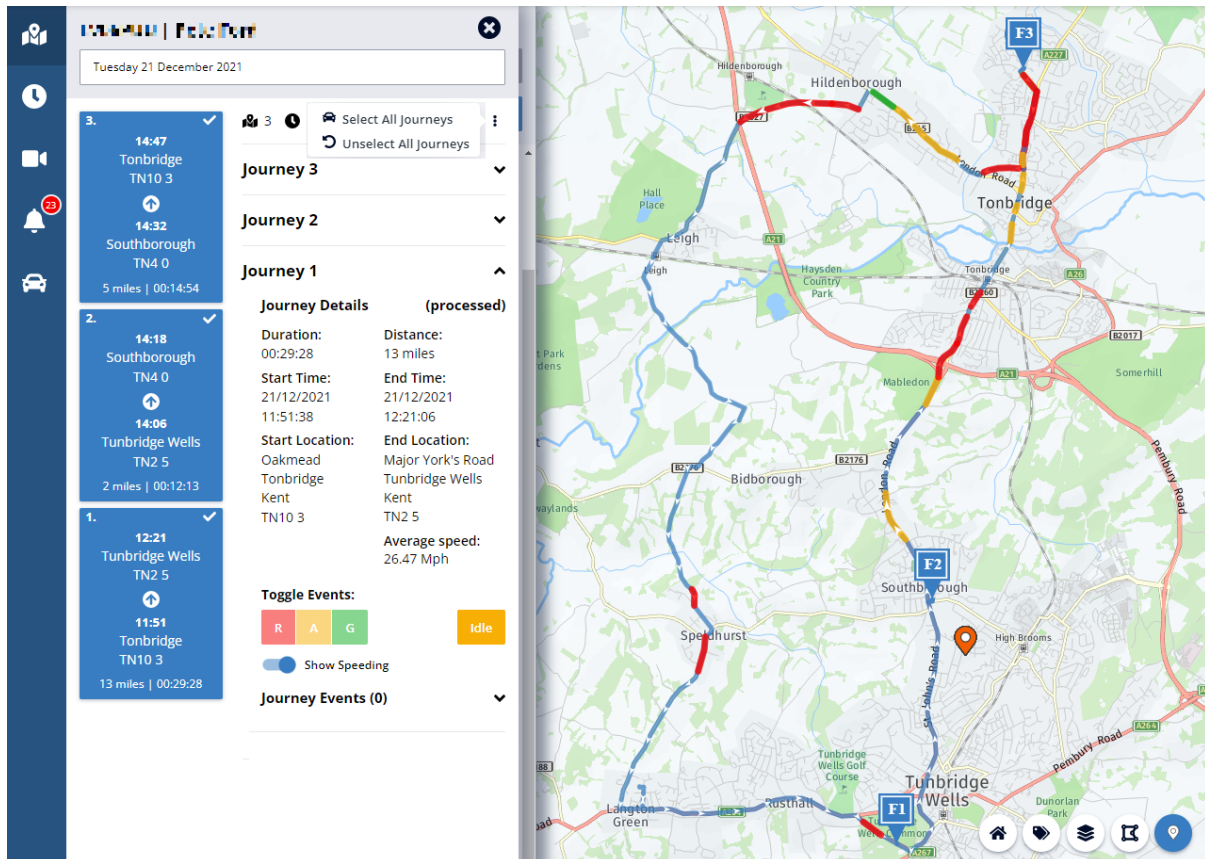
When clustering is on, click on the coloured circle to see the list of vehicles in the cluster.

To open the vehicle panel: Click on a vehicle in the fleet list.

When it is high-lighted yellow, you can also click on the number plate shown on the Tracking map to open the vehicle panel.

Journeys

The journey tab shows journeys made by the selected vehicle. It will default to the most recent journey date with the latest journey selected. When clicked, journeys toggle on and off, so you can now view multiple journeys on the map at the same time. There is also select all and deselect all options.



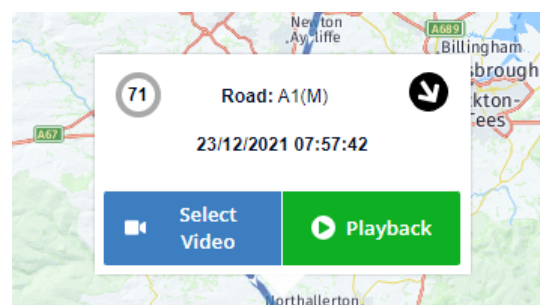
Using the toggle events buttons will filter the visible journey events that are shown.



Red | Amber | Green Events

Journeys that are still underway are shown as “Currently Active”.

You can request media from a specific location in the journey by clicking select video.



This takes you to a visual selection option for media where the part of the journey that will be included in the video clip is shown on the map. You can select more of less of the journey depending on your organisation settings and the quality of the video you are requesting.

Request Video

HD Date & Time Visual Selection

Request Video Date and Time: 23/12/2021, 8:00:02 Video Length: 1m 30s (07:59:12 - 08:00:42)

Location: A1(M), Northallerton

07:59:02 08:01:02

▲ Maximum video length is reduced when requesting High Definition media

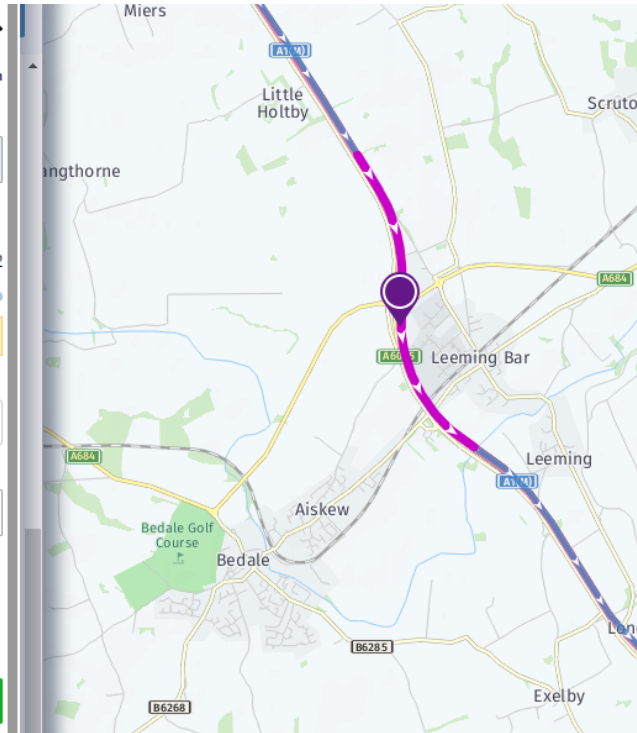
Channels: Forward x Rear x

Reference (Optional): Incident / Case number...

With Overlay

Notifications: Notify me via Email when this request is completed

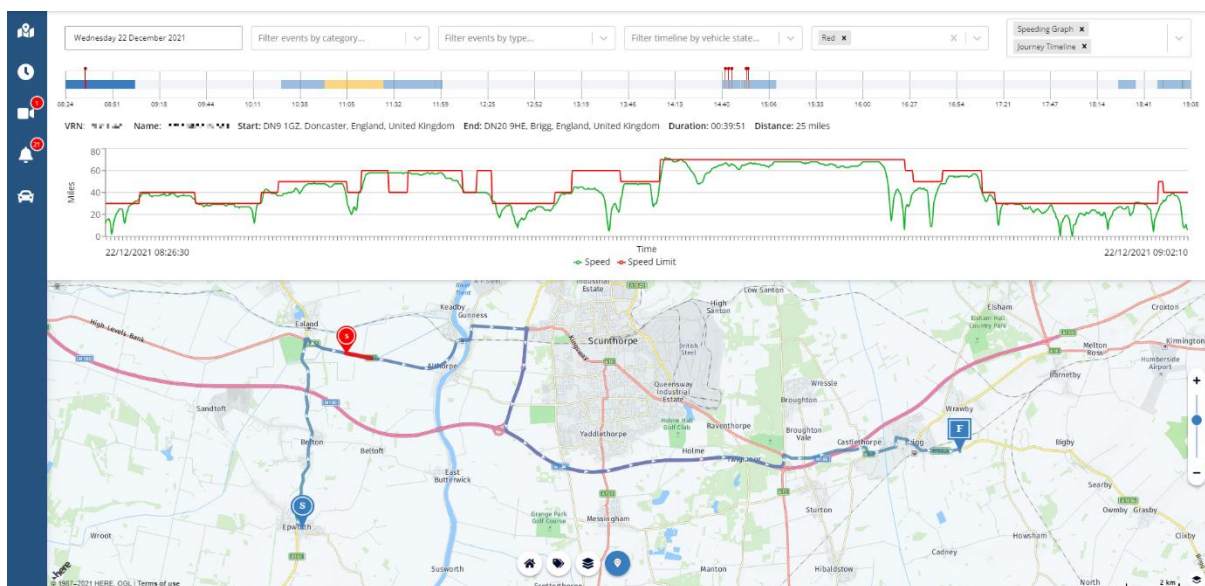
Send Request



The Date and Time selection option is described in the Media tab section below.

Timeline

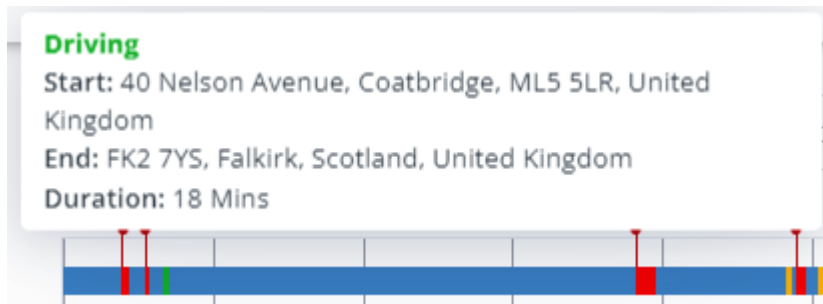
The timeline view is shown when you click on the clock icon. It shows a horizontal bar representing the vehicle activity on the day selected. The bar adjusts to the length of the driving “day” for the vehicle, so the hours before the first journey of the day and after the last journey of the day are not shown.



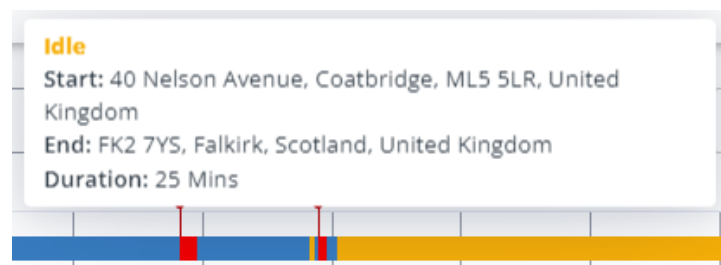
The details under the timeline show the journey summary: the start and end locations, the total journey time (including idling) and distance.

The speeding graph is shown for the currently selected journey. If you select a different journey, then the speeding graph will be updated. Therefore, the timeline for the day and for the journey do not align. You can select or deselect either the timeline or the speeding graph if you want to see more of the map.

Hover over the timeline to get more information:



The start and end locations will be for the whole journey, but the duration will be for the journey segment.



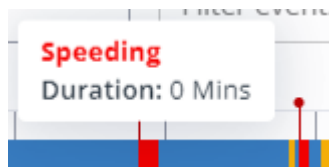
Vehicle status during a journey can be shown differently:

Green is for driving (when the device is on and the vehicle is moving).

Amber is for idling (when the engine is on, but the vehicle is stationary for more than a few minutes).

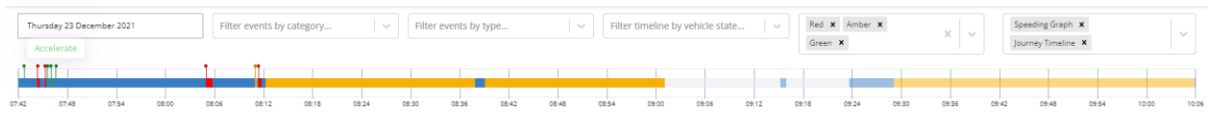
Red means there was no GPS signal for more than a few minutes (often caused by a tunnel or underground car park but could also be an indication of suspicious driver behaviour).

Grey is for offline (the device is off, or the device is on but the engine is off).

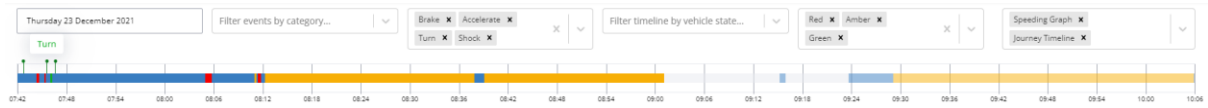


Speeding is also shown in the timeline and will be shown if you hover over.

You can also show the events on the timeline. Hover over the event to show what type of event it was. By default only Red events are shown, but you can change this selection.

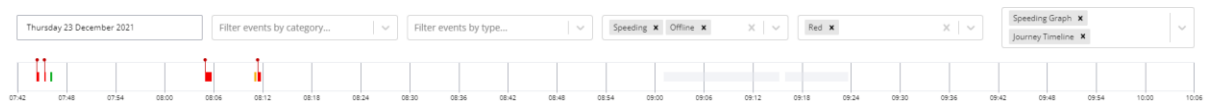


You can also filter for specific event categories or types.

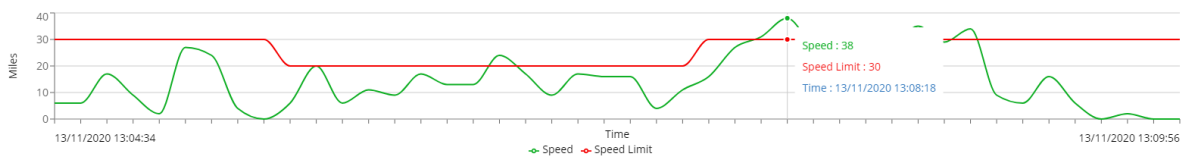


Clicking on the event will open the event window, close this window to return to the timeline view.

Finally, you can also filter by vehicle state; here driving and idling are hidden, leaving just speeding and offline.



Hover over the speeding graph to see speed, speed limit and time for that moment:



Media

Here you can view all videos for the vehicle and request additional video. Click the arrow, enter the date and time and, if your customer settings allow, you may be able to edit the video length and select between high definition and standard definition. You can also select the channels and request overlay which will apply vehicle driving information to the requested video.

👤 Dan VT3000
✖

Thursday 23 December 2021

Request Video

Engineers VT3000
Dan VT3000
Requested 14 minutes ago
23 Dec 2021 10:26:05

VIEW VIDEO

HD Done

Engineers VT3000
Dan VT3000
Requested 20 minutes ago
23 Dec 2021 10:21:08

VIEW VIDEO

HD Done

← Prev
Page: 1 of 1
(2 Total Rows)
Next →

Request Video

HD

Request Video Date and Time

Video Length

Channels

Forward ✕
Rear ✕
✕

Reference (Optional)

With Overlay

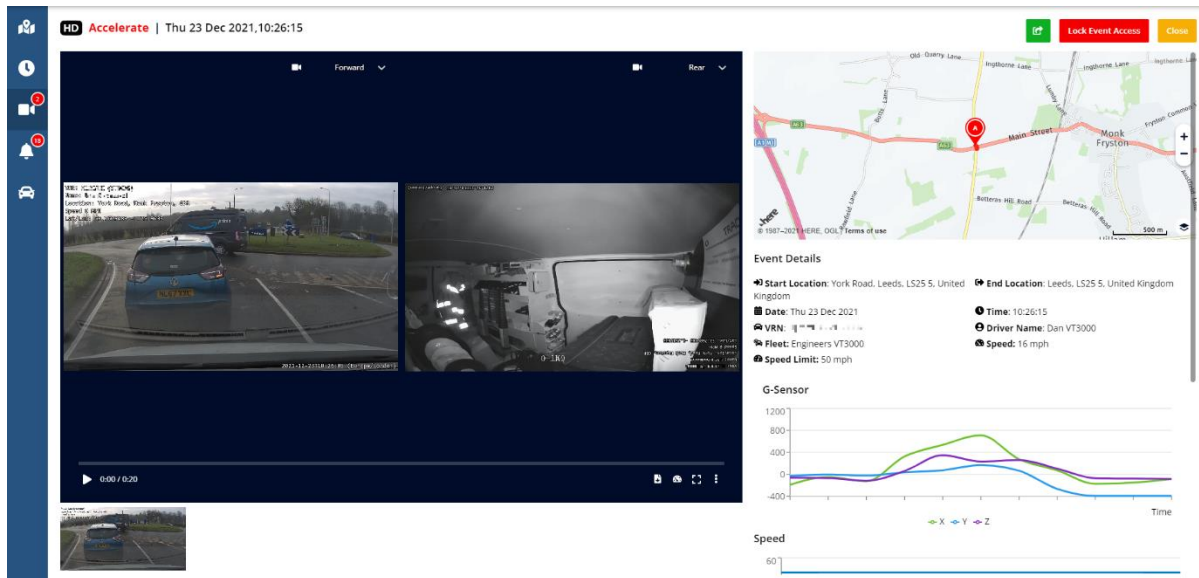
Notifications

Notify me via Email when this request is completed

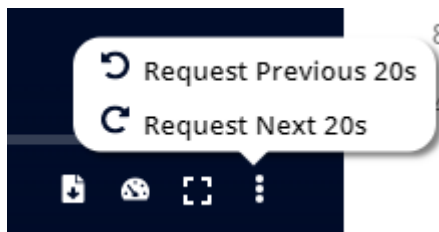
Send Request

Once you are ready to request the video click on 'Send Request'. You can request a notification from the platform when the video has been processed and if you add a reference this will be included in the notification message. If you don't select any channels, all channels will be returned by default.

If you click on the row an overlay opens, and you can view the video and details of the event.



The following controls are available on the media player.



- Click the down arrow to download the video to your computer or mobile device as an MP4.
- Click the speedometer to play the video at half or quarter speed.
- Click the square to view the video full screen (ESC to close).
- Click the three dots to request a video for immediately before or immediately after the current video.

Flip and rotate toggles are also available if you select a single channel by clicking on it. The grid icon returns to the default view.



You can drag the cursor along the timeline of the video to quickly scan through the video to the bit you are interested in.



At the bottom right of the screen, you can also request additional footage.

Request Video

Request Video Date and Time

23/12/2021 10:26:15

Video Length

20s (10:26:05 - 10:26:25)

Channels

Forward x Rear x

With Overlay

Notifications

Notify me via Email when this request is completed

Send Request

These videos are added to the event, so you will need to scroll through the thumbnails to find them.

Events

The events tab shows all the events that occurred for that vehicle. The event will be classified (red, amber or green) as per the fleet settings.

Event Type	Date and Time	Speed Limit
Speed	Tuesday, 22 September 2020 13:17	65 60 mph
Speed	Tuesday, 22 September 2020 13:17	62 50 mph
Speed	Tuesday, 22 September 2020 13:10	51 50 mph
Speed	Tuesday, 22 September 2020 13:10	51 40 mph
Speed	Tuesday, 22 September 2020 13:10	47 40 mph
Speed	Tuesday, 22 September 2020 13:10	47 40 mph
Speed	Tuesday, 22 September 2020 13:09	48 40 mph
Speed	Tuesday, 22 September 2020 13:09	32 30 mph
Speed	Tuesday, 22 September 2020 13:00	35 30 mph

[As for media, to view the details of the event click on the event in the list](#)

The event page shows details of the event: event type, classification, location, date, time, speed, speed limit, vehicle, driver and fleet. For device generated events, it will show G-sensor and speed graphs.

To search for particular events:

Open the events panel by clicking on the arrow at the top right corner of the sidebar. Open the filter panel to select search criteria. The panel will default to show all event types, most recent first.

Filter Events

Event Classification

Red x

Event Type Category




Select...


Filter Event Type


Brake x Accelerate x Shock x Turn x |


Vehicle

The Vehicle tab shows the vehicle and device details, these can be used to verify that the vehicle is set up correctly and so that Technical Support can easily find your device if you need their assistance.

  | Dan VT3000 

 **Vehicle Info**

VRN:		Fuel:	Diesel
Type:	Van	Engine:	01968
Make:	VOLKSWAGEN	Model:	Caddy
Chassis #:	WV1ZZZ2KZKX064854		

 **Device**

Device Id:	003b0027a7	Last Reported:	23/12/2021 10:40:45
Device Model:	VT3000	Number of channels:	2

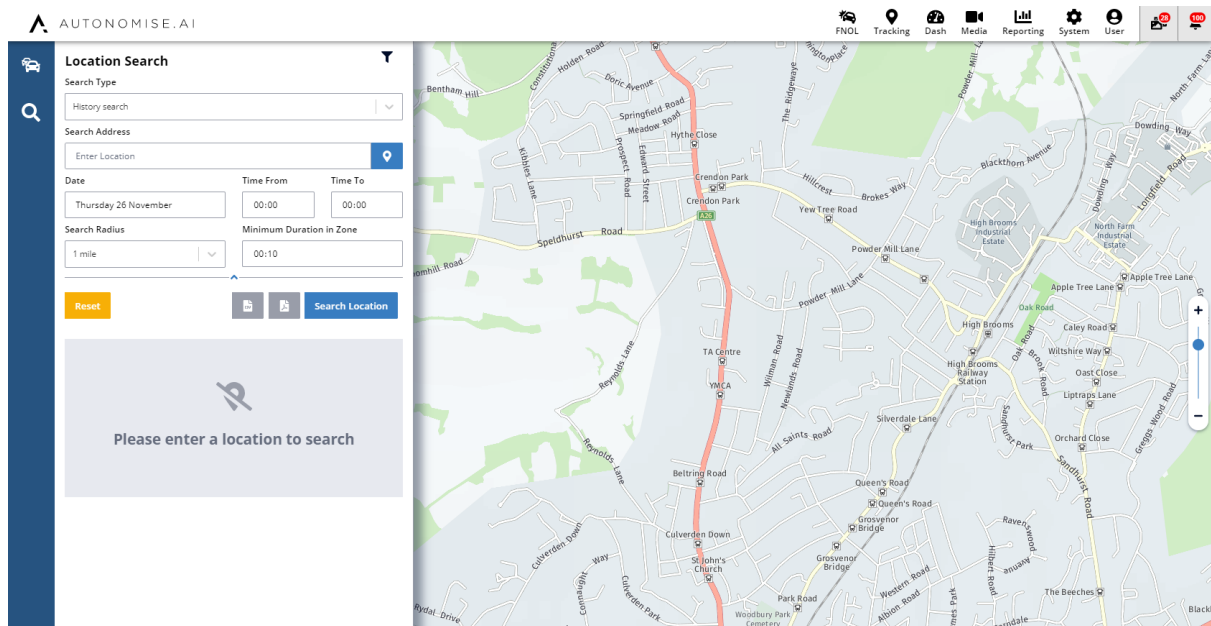
Health Check Status

- Video System

The video system health check status shows a red dot if there is possible video loss on one or more channels. Please see the Health Check section for more information.

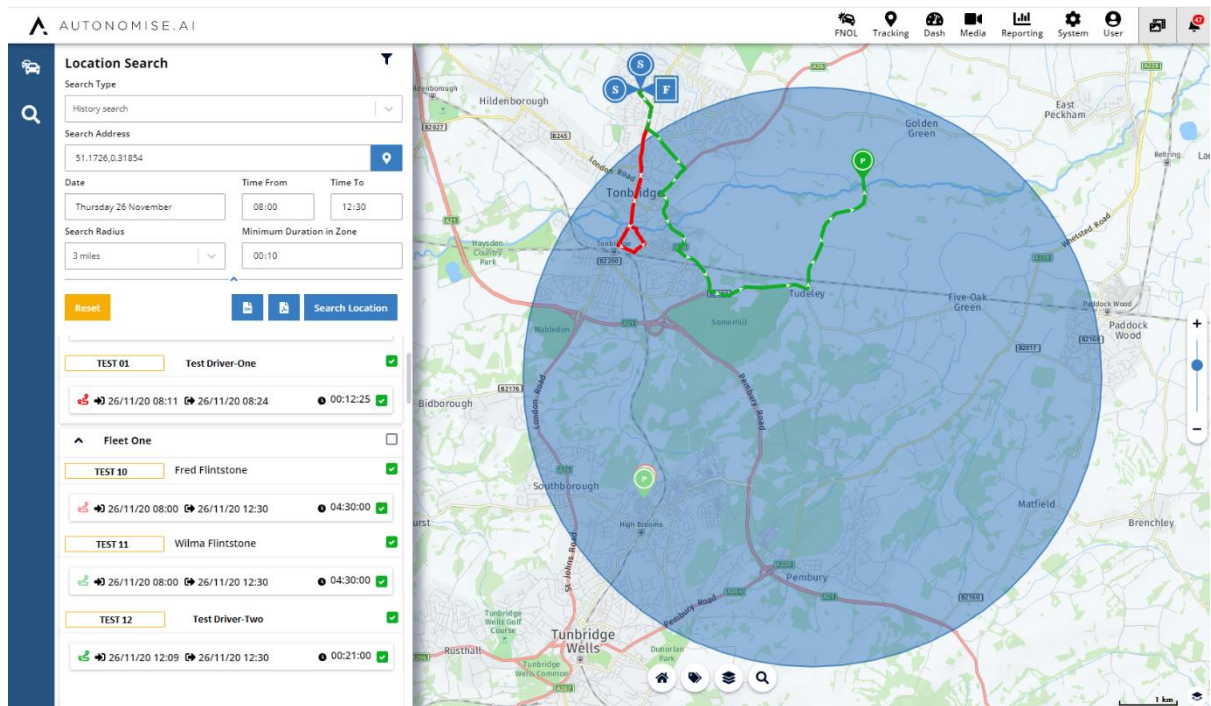
Location Search

On the Tracking Page, click the magnifying glass to access the location search:



Historical Search

The Historical Search identifies vehicles that were in a given location on a particular day. Right-click on the map or enter the address, select the date, enter the time window (from and to), select the search radius and enter the minimum duration the vehicle should have spent in the search area.

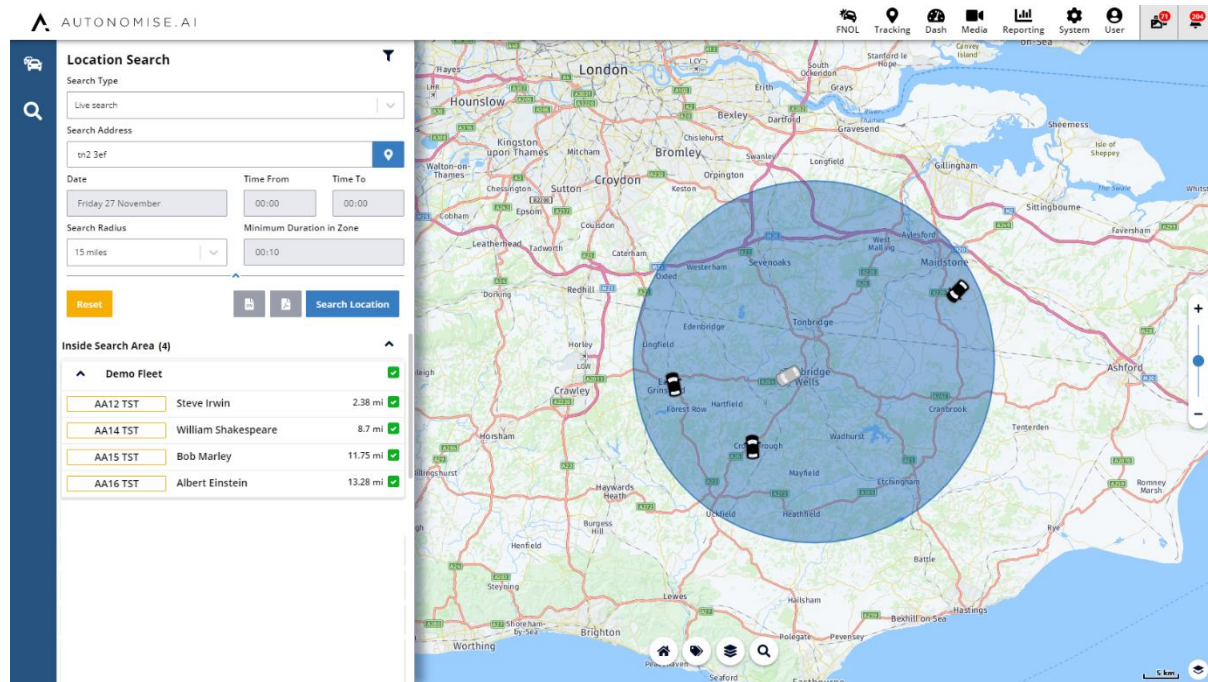


All vehicles that meet the search criteria will be returned – whether they were parked the whole time and/or they drove into or out of the search area during that time.

Search results can be exported in CSV or PDF formats.

Live Search

Live search returns results based on the vehicles' current locations. Vehicles are ordered based on the nearest first.



Advanced Search

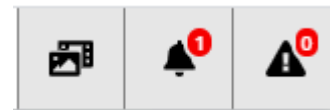
Exported searches are saved so you can return to them. In the advanced search options you can quickly retrieve the results of these searches so you do not have to run the search again.

You can also add additional filters for fleet and vehicle to narrow down your search results.

Right click on the map for a shortcut to search in the location selected.

Counters

At the top right are three counters. These show the number of media requests, events and alerts.



The media request count is requests for today. You can filter media by date, by fleet and by specific vehicle, although you can also see media requests by going to the Media page – see below.

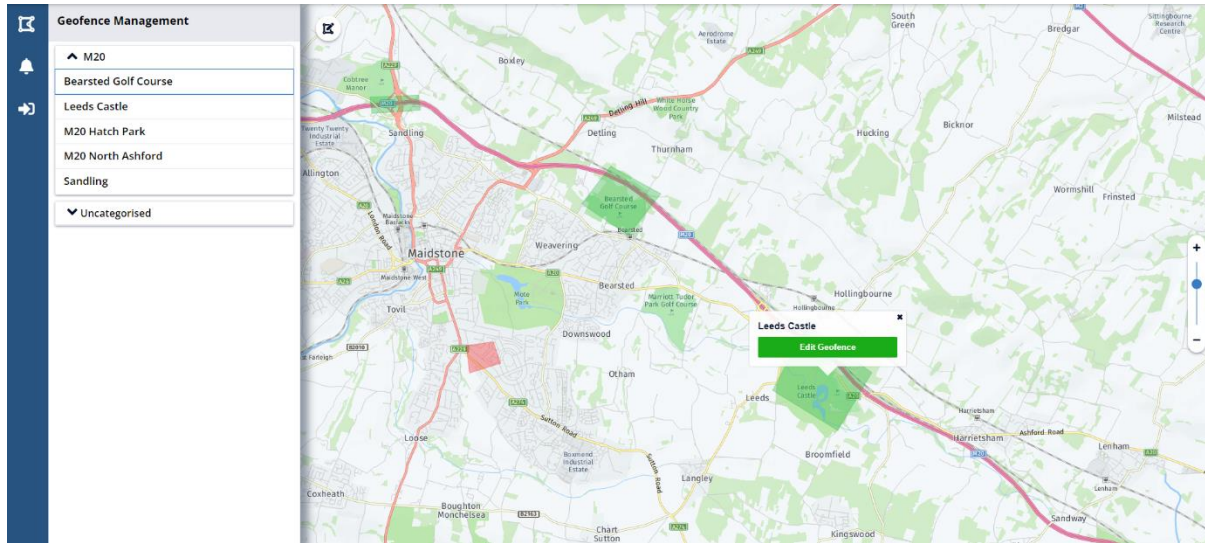
The event count is for today and by default all the events for the last 24 hours are shown. You can filter events by date range, fleet, driver, event category and type, classification, and status (if it has an event note).

The alert count is for today and by default all the alerts for the last 24 hours are shown. You can filter alerts by date range. Alerts are intended to be used by vehicles that are currently in use and clicking on an alert will take you to the vehicles last known location or journey. For old alerts you should search for the event.

Geofencing

Overview

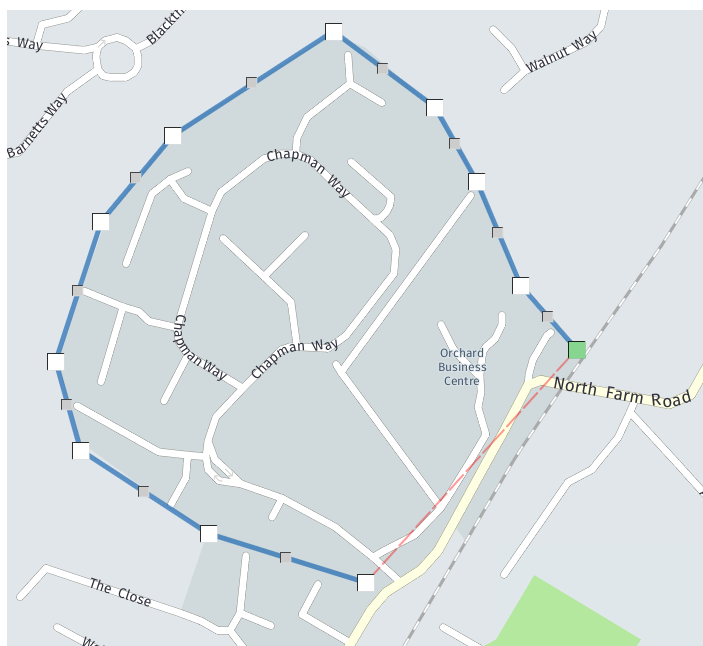
If your organisation has the Geofencing license, you additionally have access to the Geofence management page. Here you can create, edit and delete geofences to get notifications as to where (and when) your vehicles are operating.

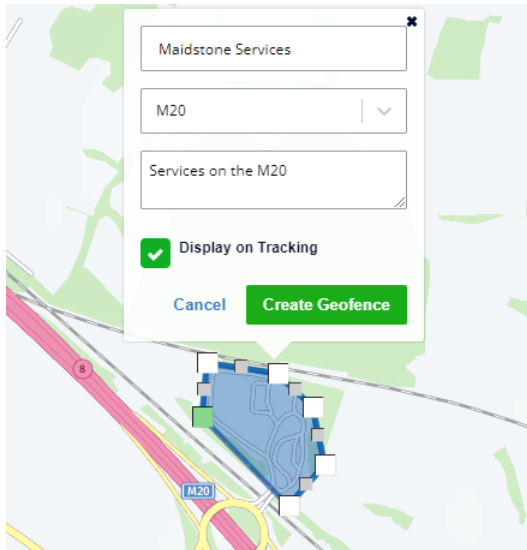


To create a new polygon-shaped Geofence, click on the draw icon (top left)



Click on the map to start adding the points to define the exterior of your polygon – you can add as many points as you need. After you have added three points you'll get a pop-up to complete the shape, or you can keep adding points until you close the shape.

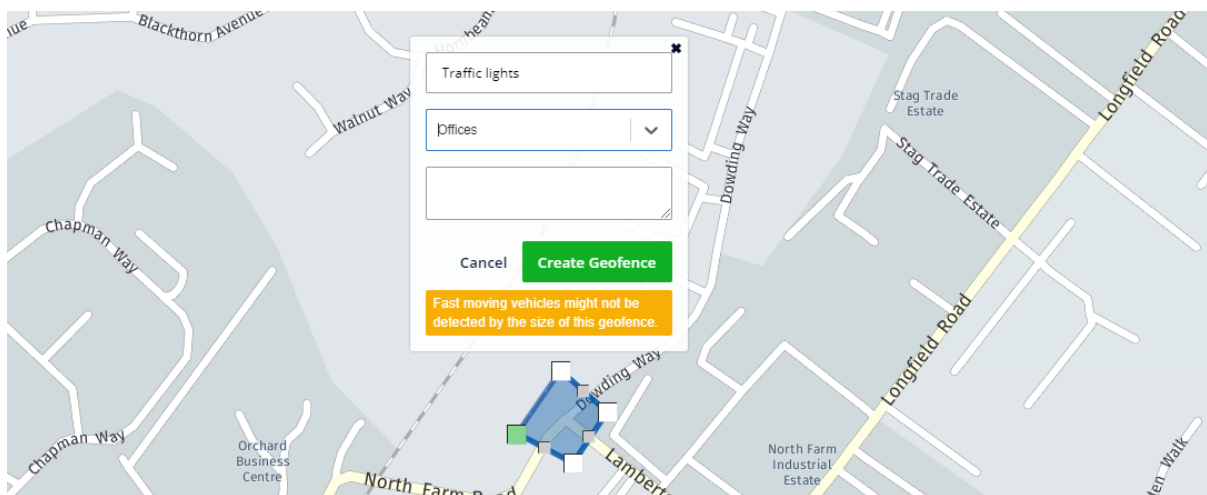




Give the Geofence a name, select a category and add notes if required, and select whether you want all users to be able to see the Geofence on the Tracking page.

If you click on a Geofence you can edit these details. If you need a different polygon shape, you will have create a new one.

If you try to create a very small geofence, you will get a warning message that fast-moving vehicles may pass through without being detected. You will not be prevented from creating this geofence.



Alerts

The alerts page will list any Geofence rules broken for the parameters selected.

Geofence Alerts						
Date From:	Date To:	Filter By Rule Types	Filter By Geofence	Filter By Vehicle		
02/12/2021 08:00:00	02/12/2021 20:00:00	Select rule types...	Select geofences...	Select vehicles...		
Rule Triggered	Rule Type	Geofence	Category	Driver	VRN	Time Triggered
Weekday Entry Rule 0800-2000	On Entry	Bearsted Golf Course	M20		XXXXXXXXXX	02/12/2021 14:11:55
Weekday Entry Rule 0800-2000	On Entry	Leeds Castle	M20		XXXXXXXXXX	02/12/2021 14:08:40
Weekday Entry Rule 0800-2000	On Entry	M20 North Ashford	M20		XXXXXXXXXX	02/12/2021 13:58:15
Weekday Entry Rule 0800-2000	On Entry	M20 North Ashford	M20		XXXXXXXXXX	02/12/2021 12:26:03
Weekday Entry Rule 0800-2000	On Entry	Bearsted Golf Course	M20		XXXXXXXXXX	02/12/2021 12:14:33
Weekday Entry Rule 0800-2000	On Entry	Sandling	M20		XXXXXXXXXX	02/12/2021 12:11:48

Page: 1 of 1 (6 Total Rows)

Geofence Management

Here you can create and edit categories and rules.

The screenshot shows the 'Geofence Management' interface. At the top right, there is a 'Create Category' button. Below the header, there are tabs for 'Categories' and 'Rules'. A table lists the following categories:

Category	Geofences	Color	Updated	Updated By	Actions
M20	6	●	11/08/2021	[User Icons]	[More]
Uncategorised	2	●	16/02/2021	[User Icons]	[More]

Click on Create Category or click on the three dots next to an existing category to edit a category.

Create Geofence Category

Back

Details

Category Name

New Category

Colour



Rules

Rule	Description
<input type="checkbox"/>	Maidstone Services
<input checked="" type="checkbox"/>	Weekday Entry Rule 0800-2000
<input checked="" type="checkbox"/>	Weekday Exit Rule 0800-2000

Cancel

Create Geofence Category

You can choose the name, the colour and which rules to apply.

On the rules tab, click Create Rule or right click on an existing rule to edit it.

The screenshot shows the 'Geofence Management' interface with the 'Rules' tab selected. At the top right, there is a 'Create Rule' button. Below the header, there are tabs for 'Categories' and 'Rules'. A table lists the following rules:

Rule	Description	Rule Type	Active Days	Active Time	Updated By	Updated	Actions
Maidstone Services		On Entry	M T W T F S S	-	[User Icons]	24/12/2021	[More]
Weekday Entry Rule 0800-2000		On Entry	M T W T F S S	08:00 - 20:00	[User Icons]	07/10/2021	[More]
Weekday Exit Rule 0800-2000		On Exit	M T W T F S S	20:00 - 05:00	[User Icons]	07/10/2021	[More]

Page: 1 of 1 (4 Total Rows)

Give the Rule a name and optional description and select the rule type to apply (e.g. entry/exit).

Edit Geofence Rule

Back

Details

Rule Name *

Maidstone Services

Description

Describe the rule...

Rule Type

Rule Type *

On Entry

Active Times

Set Active Days

Set Active Hours

Restrictions

Fleet Restrictions

All Fleets

Vehicle Restrictions

All Vehicles

Actions

Enable Email Alerts

Cancel

Update Geofence Rule

Rules can be restricted to only apply for particular days or hours (e.g. weekdays 0800-1800, or only at weekends) and can also be restricted to only apply to certain fleets or even vehicles.

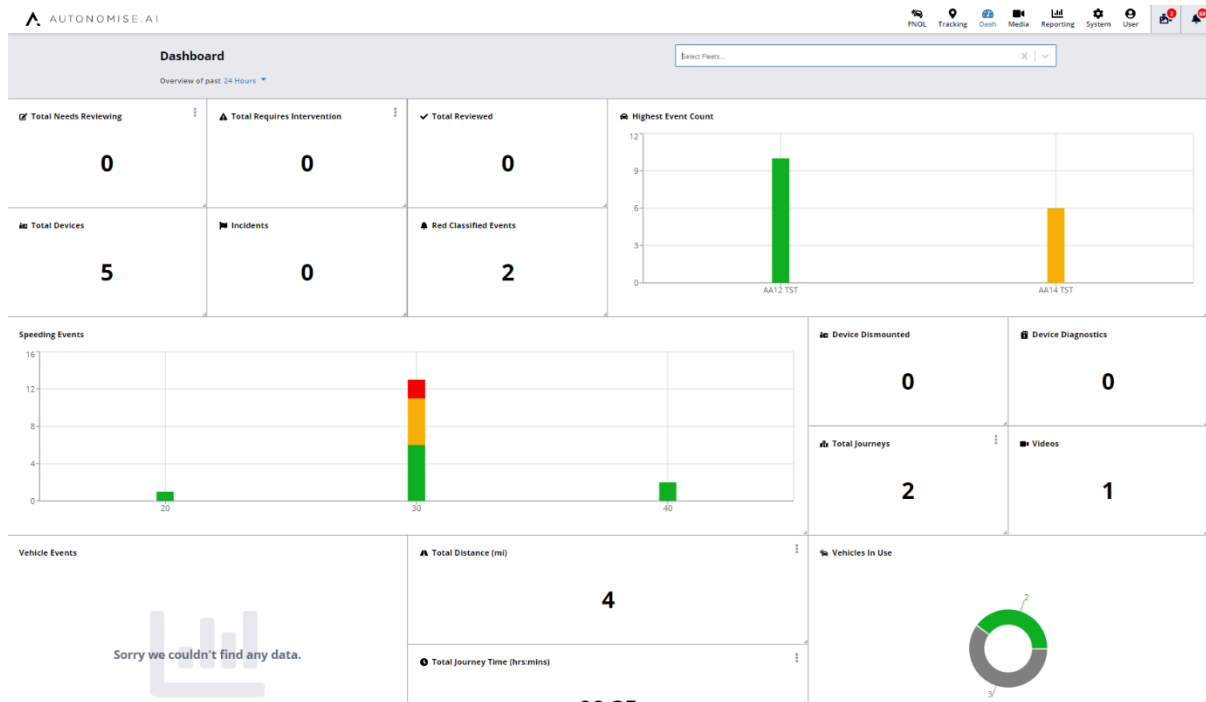
You can enable email alerts to users within the organisation if required. If no alerts are sent, the only place to see the alerts will be in the platform.

Dashboard

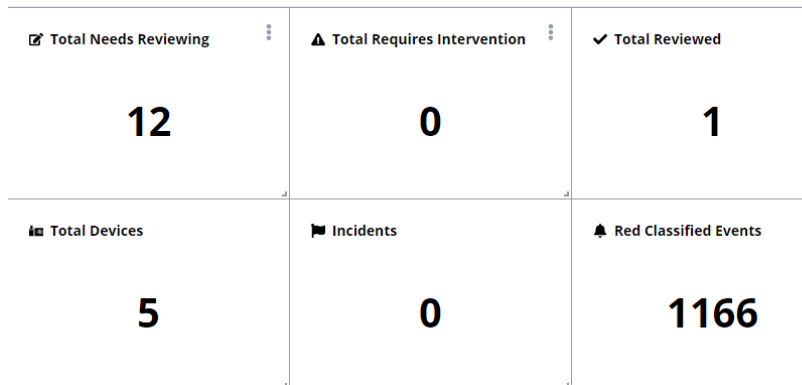
The dashboard gives an instant view of the current status of your fleets, showing journey and event data from the last 6, 12, 24, 48 hours. You can also select to see data over the past week or for any given date range in the last three months.

All the tiles are movable and re-sizeable by simply dragging them around. To see the data from a single fleet, select the fleet in the dropdown menu at the top right of the welcome banner.

The example screenshots below show a dashboard for an organisation licensed for Tracking and FNOL. For Tracking only, the reviewing and intervention tiles are dropped, as well as the Highest Event Count and Agent Response Times graphs. For FNOL only, the journey and distance tiles are dropped, as well as the Driving/Idle and Vehicles In Use graphs.

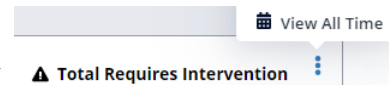


Some tiles give the option to view in more detail, click on those that are available to see more detail.

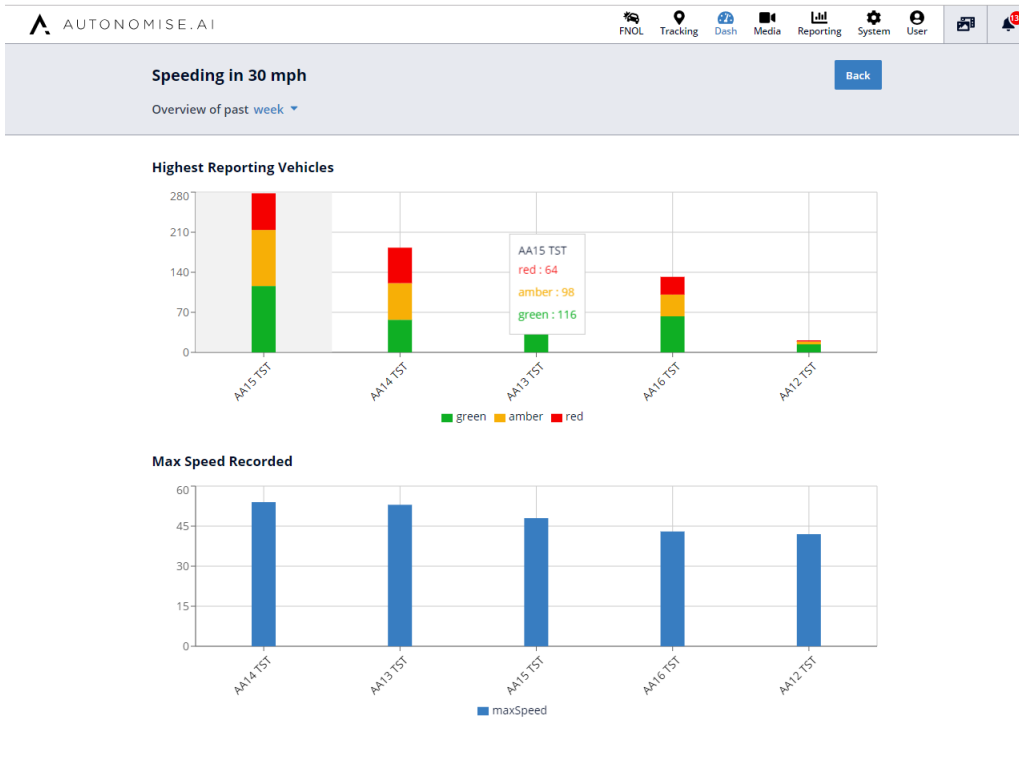


Event tiles click through to the FNOL page.

If you need to see older Intervention events, then click on the three dots to toggle between the date range selected and all time.



Clicking on a column in one of the Events graphs (speeding events or vehicle events) will take you to a breakdown for that column by vehicle. For speeding it shows the vehicles ranked by both number of events and maximum speed.



Clicking on a vehicle will take you to the vehicle events page filtered for that vehicle and that event type.

Vehicle Events

Filters | Export

VRN	Event Type	Classification	Speed	Speed Limit	Event Date	Address
AA13 TST	Shock	Red	0 mph	Unknown	02/11/2019 10:46:41	UNKNOWN

Previous | Next

<p>Device Dismounted</p> <p>1</p>	<p>Device Diagnostics</p> <p>43</p>
	<p>Videos</p> <p>249</p>

Device Dismounted tells you how many events have been marked as from dismantled devices. These devices will likely not be functioning correctly, so should be reinstalled as soon as possible.

Device diagnostics clicks through to the Health Check Page. This can also be accessed from the System menu.

Videos clicks through to the Media Page. This can also be accessed from the Media menu.



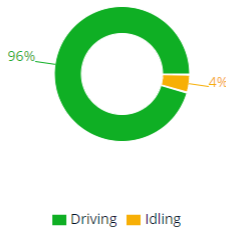
Clicking on a journey tile (number of journeys, distance or time) will take you to a breakdown by vehicle ranked by the tile selected.

Clicking on a vehicle will take you to the vehicle journeys page sorted most recent first.

Vehicle Journeys [Return to Dashboard](#)

VRN	Start Date	End Date	Distance	Duration	Idle Duration	Idle Count	Start Address	End Address
AA13 TST	06/11/20... 08:06:04	06/11/20... 08:57:30	41	00:51:26	00:00:00	0	22 Milton Road, Crawley, RH10 3AY, United Kingdom	Tunbridge Wells, England, United Kingdom

Driving/Idle Status

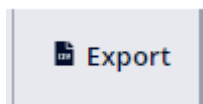


Clicking on the idling tile takes you to a breakdown by vehicle ranked by the time spent idling.

Clicking on a vehicle will show you where the vehicle has been idling, listed most recent first.

Vehicle Idling AA13 TST - AUDI A3

VRN	Fleet Name	Start Time	End Time	Duration	Lat	Lng	Address
AA13 TST	Demo Fleet	02/11/2019 20:52:09	02/11/2019 21:35:13	00:43:04	51.3816	-0.0848	Croydon, England, United Kingdom



The export button will give you a CSV download of the data. These exports are very fast but are restricted to the last 3 months.

Once you're at the detailed level, on the Vehicle Events, Journeys and Idling pages, it is also possible to change the filters to generate multiple data exports, although you do always have to have a vehicle selected.

Media page

Media

Media requests that have been created or updated today can be easily found by clicking this icon in the top right corner.



The system will automatically request video for panic button events and red shock and brake events. For other events, the media will need to be requested manually. This will need to be done before the device overwrites the data, which can be within a few days.

To find out how long your device can record for, please refer to the [technical documentation](#)

For more flexibility, or to view all media, the Media page is a place to find all videos that have been requested on the platform. You will be able to see requests for all the vehicles you have access to, even if you didn't make the request.



Media View shows thumbnail images of the clip(s) attached to the request plus information about and a link through to the associated event if there is one. Media Requests is a tabular view, with no links to the event data, but it does have an option to export.

Media View

Filters

PROCESSED

PROCESSED

NOT PROCESSED

NOT PROCESSED

NOT PROCESSED

Event Type	Category	Event Type	Category	Event Type	Category	Event Type	Category	Event Type	Category
Accelerate	Driver Behaviour	Turn	Driver Behaviour	Accelerate	Driver Behaviour	Accelerate	Driver Behaviour	Accelerate	Driver Behaviour
Thu 23 Dec 2021	12:19:14	Thu 23 Dec 2021	11:54:22	Thu 23 Dec 2021	11:51:21	Thu 23 Dec 2021	10:26:05	Thu 23 Dec 2021	10:21:08
Engineers VT3000	20 Mph	Engineers VT3000	25 Mph	Engineers VT3000	15 Mph	Engineers VT3000	16 Mph	Engineers VT3000	24 Mph
Done	Requested By SYSTEM	Done	Requested By SYSTEM	Done	Requested By SYSTEM	Done	Requested By SYSTEM	Done	Requested By SYSTEM
Wallsend, NE28 0, United Kingdom	Driver Dan VT3000	Testos Roundabout, East Boldon, NE35 9, United Kingdom	Driver Dan VT3000	Gateshead, NE36 0, United Kingdom	Driver Dan VT3000	York Road, Leeds, LS25 5, United Kingdom	Driver Dan VT3000	Bypass Park Estate, Leeds, LS25 6, United Kingdom	Driver Dan VT3000

Page: 1 of 1 (5 Total Items)

Media Requests

Filters Export < >

VRN	Video Start	Last Actioned	Requested By	Org Name	Fleet Name	Driver Name	State	Viewed
	23/12/2021 12:19:14	23/12/2021 12:30:24	SYSTEM	MSG Automotive Solutions Limited	Engineers VT3000	Dan VT3000	Done	✓
	23/12/2021 11:54:22	23/12/2021 12:01:00	SYSTEM	MSG Automotive Solutions Limited	Engineers VT3000	Dan VT3000	Done	✓
	23/12/2021 11:51:21	23/12/2021 12:00:29	SYSTEM	MSG Automotive Solutions Limited	Engineers VT3000	Dan VT3000	Done	✓
	23/12/2021 10:26:05	23/12/2021 10:31:59	SYSTEM	MSG Automotive Solutions Limited	Engineers VT3000	Dan VT3000	Done	✓
	23/12/2021 10:21:08	23/12/2021 10:26:50	SYSTEM	MSG Automotive Solutions Limited	Engineers VT3000	Dan VT3000	Done	✓
	22/12/2021 17:48:09	22/12/2021 17:50:50	SYSTEM	MSG Automotive Solutions Limited	Engineers VT3000		Done	✓
	22/12/2021 14:30:29	22/12/2021 14:38:15	SYSTEM	MSG Automotive Solutions Limited	Engineers VT3000		Done	✓
Test SKAI	22/12/2021 12:09:05	22/12/2021 12:16:01	SYSTEM	MSG Automotive Solutions Limited	Engineers		Done	✓
Test SKAI	22/12/2021 12:08:28	22/12/2021 12:14:18	SYSTEM	MSG Automotive Solutions Limited	Engineers		Done	✓

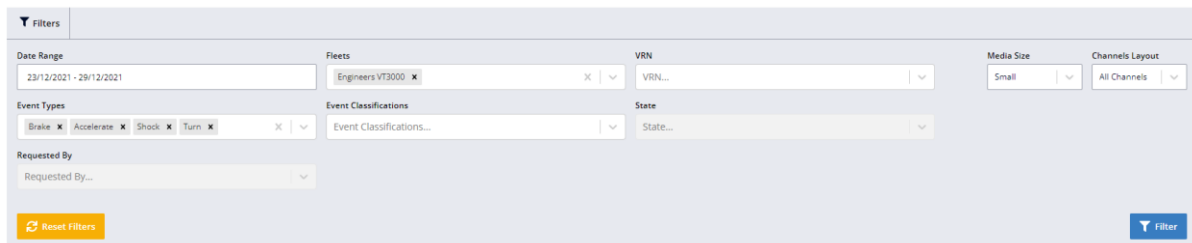
Page: 1 of 36 (882 Total Rows)

Video data and tracking information will be available for 100 days. Only video for events flagged as incidents will be available after the retention period has expired.

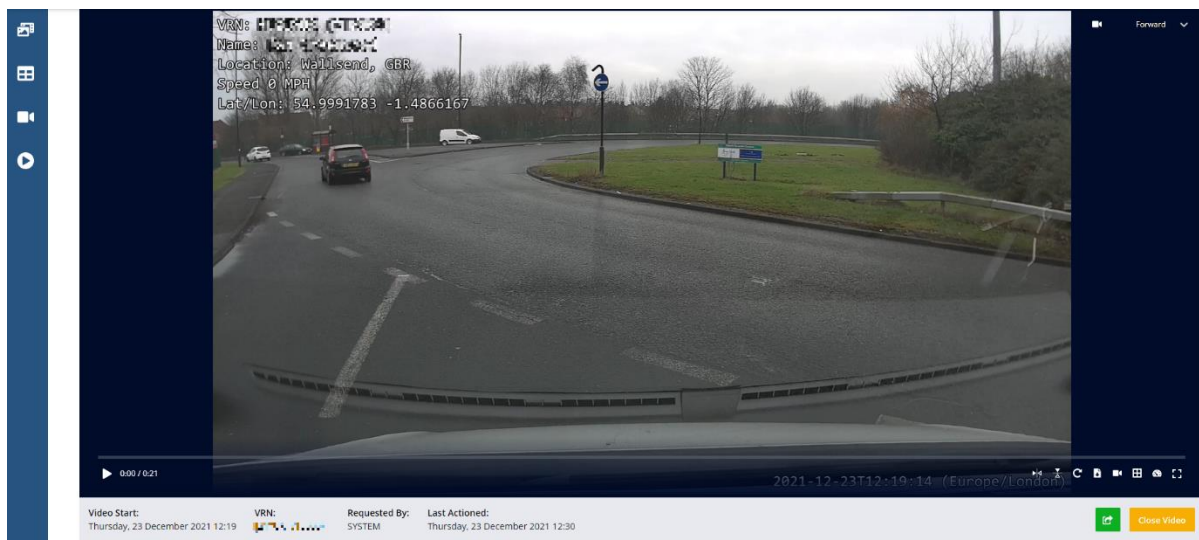
The Media View defaults to only show requests that are Done – you will now have to select other statuses in the filter if you want to see them. Queued means the request is waiting to be sent to the device, most likely this is because the device is offline. Sent and Received are requests that are being processed, so should be ready soon.

Unavailable means the device has no video for that time, either because it was offline or the media has since been over-written. A video can Fail for various reasons, most commonly if the retry count has been exceeded.

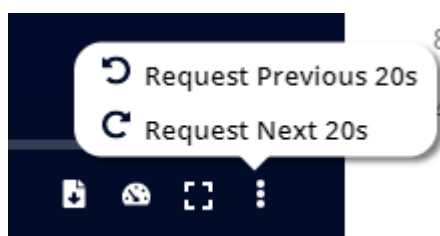
You can only filter by Event data OR Media data, not by both. Once one set of filters is selected the other will be greyed out.



On both pages you can view the media.



The following controls are available on the media player.



- Click the down arrow to download the video to your computer or mobile device as an MP4.
- Click the speedometer to play the video at half or quarter speed.
- Click the square to view the video full screen (ESC to close).
- Click the three dots to request a video for immediately before or immediately after the current video.

Flip and rotate toggles are also available if you select a single channel by clicking on it. The grid icon returns to the default view.

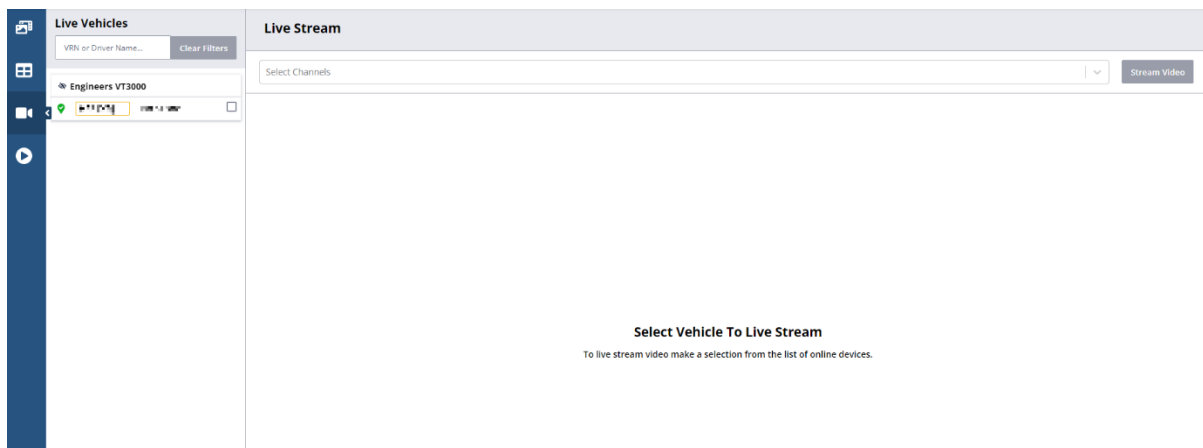


Live Stream

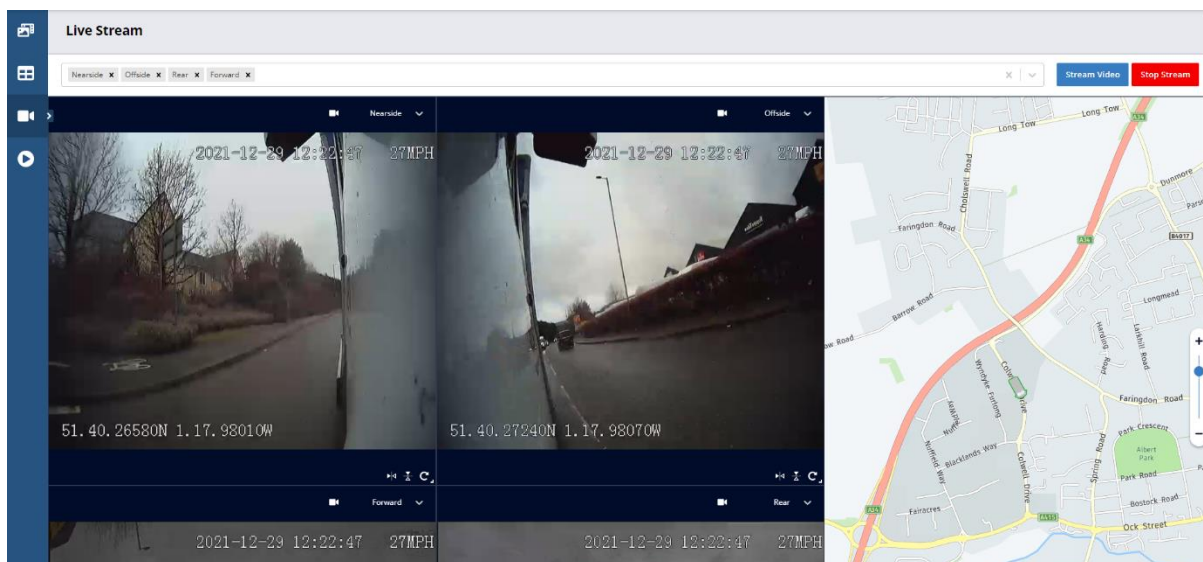
An organisation with the appropriate license can livestream and playback the video directly from devices that have this capability.



Select the livestream icon and streaming devices that are currently online will be available to view. You can filter the list by VRN or driver name.



Select the device you want to livestream. The list of vehicles will hide while you are livestreaming, but you can unhide at any time. If you do not select any channels, all channels will be returned by default. You can update your selection by clicking the Stream Video button.



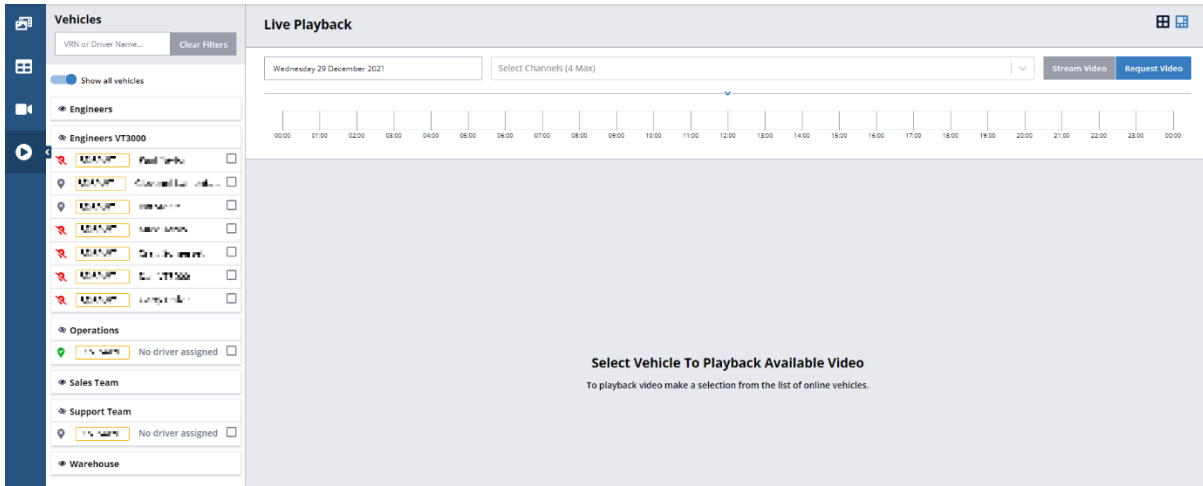
Provided the device remains online, the livestream will play for two minutes, after which you'll be asked if you want to continue. The map will show the current location of the vehicle.

You can customise the screen layout and are able to resize and move all the tiles, including the map.

Play Back

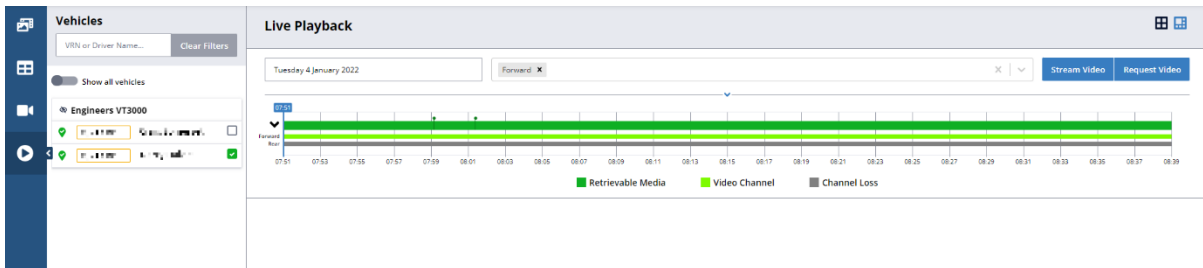


Select the live playback icon and streaming devices that are currently online will be available to view. If you click show all vehicles, the offline vehicles and vehicles with devices that don't support streaming, will also be shown.



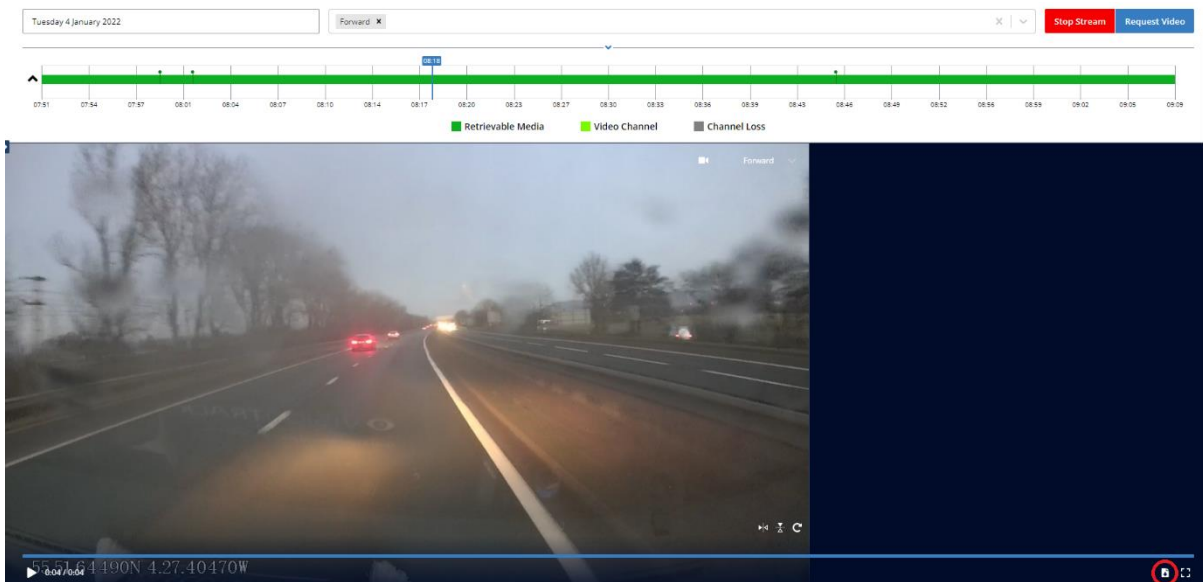
Live Play Back

Select a live device and a timeline for each channel will be displayed. The dark green line shows the times for which the device has footage available. Then for each channel there is either a light green line (footage available) or a grey line (channel loss). Select the channels (up to four) and time you want and click Stream Video.

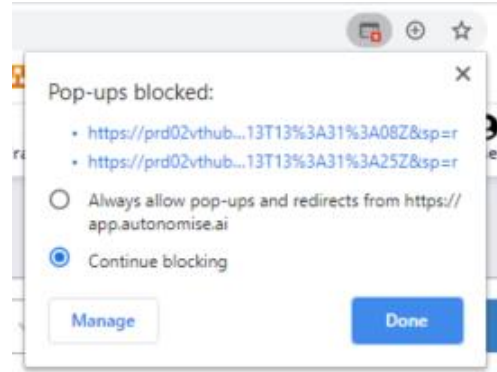


Provided the device remains online, the stream will play for ten minutes, but you can stop the stream at any time by clicking the red button.

From the Playback screen, there are two ways you can also download video footage. To quickly and immediately download all the footage since you started the playback stream, click on the download button (circled).



If you have multiple cameras selected, but only one video downloads, check if you have pop-ups blocked – this is shown in the top right of the address bar. Select to allow pop-ups and redirects, then retry the download.



To request footage for another time, select the vehicle then click Request Video. Specify the start time and duration of the video you want to download – you can request up to two minutes in High Resolution and up to thirty (30) minutes at Standard Resolution. If you are only offered High Resolution it is because the device doesn't support standard resolution video.

Request Playback Video

Date Wednesday 23 September 2020

Time (HH:MM:SS) 08 : 35 : 00

Video Length (MM:SS) 02:00

Video Resolution Standard Resolution

Device Channels Forward X Right X Rear X

High Resolution

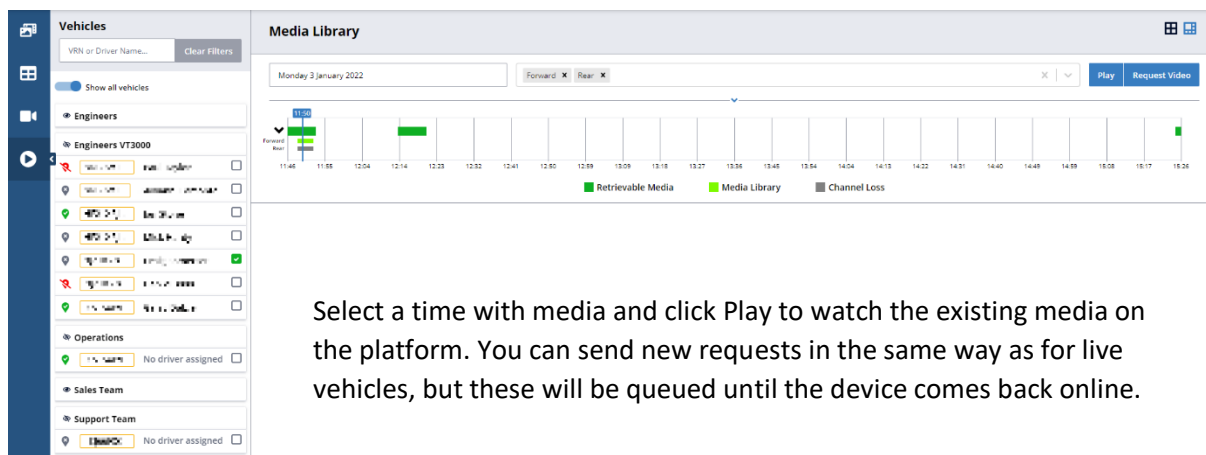
Standard Resolution

Cancel Request Video

This request will be sent to the device. When it's been processed you can find it on the media view and media requests pages.

Media Library

If you select an offline device, or one that doesn't support streaming, you will be taken to the media library. Here the dark green line shows times when there is a journey, and the light green and grey lines show times where there is media already on the platform.



Select a time with media and click Play to watch the existing media on the platform. You can send new requests in the same way as for live vehicles, but these will be queued until the device comes back online.

Reporting

There are many reports available. These are a mixture of bespoke legacy reports and newer more configurable reports. The reporting suite is being expanded and tidied with each release.

Reporting

All reports can be run on demand. Select the report you want, then adjust the filters (date period, fleet or vehicle). See the section below for the list of available reports.

Reporting

Detailed Journey Report
The detailed journey report details each journey with a breakdown of each journey's key indicators with a graphical analysis of the journeys traveled within the reporting period. Journeys are grouped by day, with a daily summary.

Journey Report
The journey report details each journey with a breakdown of each journey's key indicators. Journeys are grouped by vehicle, per day, with a daily summary.

Journey Summary Report
The journey summary report summarises the total journey data for each selected vehicle/fleet.

Detailed Journey Report
The detailed journey report details each journey with a breakdown of each journey's key indicators with a graphical analysis of the journeys traveled within the reporting period. Journeys are grouped by day, with a daily summary.

Period: 22/12/2021 - 29/12/2021
Time zone: Europe/London

Filters **Vehicles** **Fleets**

VRN	Make	Model	Fleet	Driver
<input type="checkbox"/>	BMW	318D M SPORT AUTO	Sales Team	
<input type="checkbox"/>	FORD	MONDEO TITANIUM HEV AUTO	Sales Team	
<input type="checkbox"/>	BMW	X1	Operations	
<input type="checkbox"/>	BMW	118D M SPORT AUTO	Sales Team	
<input type="checkbox"/>	NISSAN	QASHQAI N-TEC + DIG-T CVT	Operations	
<input type="checkbox"/>	Volkswagen	Caddy	Engineers	
<input type="checkbox"/>	VOLKSWAGEN	CADDY C20 HIGHLINE TDI	Engineers	
<input type="checkbox"/>	MERCEDES-BENZ	SPRINTER 315 PROGRESSIVE	Warehouse	
		C220 AMG		

Summary Table:

VRN	Start	End	Mileage	Fuel	Consumption
08-41	08:41	09:06	24.5	4.1	16.7
08-12	08:12	08:37	25.0	4.1	16.4
08-19	08:19	08:44	25.0	4.1	16.4
08-24	08:24	08:49	25.0	4.1	16.4
13-49	13:49	14:14	25.0	4.1	16.4
14-03	14:03	14:28	25.0	4.1	16.4
14-12	14:12	14:37	25.0	4.1	16.4
14-26	14:26	14:51	25.0	4.1	16.4
08-41	08:41	09:06	24.5	4.1	16.7
08-12	08:12	08:37	25.0	4.1	16.4
08-19	08:19	08:44	25.0	4.1	16.4
08-24	08:24	08:49	25.0	4.1	16.4
13-49	13:49	14:14	25.0	4.1	16.4
14-03	14:03	14:28	25.0	4.1	16.4
14-12	14:12	14:37	25.0	4.1	16.4
14-26	14:26	14:51	25.0	4.1	16.4

Select the vehicles or fleets, then click Download CSV or Download PDF. Live reporting uses the current fleet and vehicle lists – historic data is not available.

You can now also create a scheduled report from your report selection by clicking on the appropriate button. This will take you to the add scheduled report page described below.

Download PDF

Download CSV

Schedule Report

Scheduled Reporting

This page shows you any scheduled reports you have set up and allows you to add, edit or delete the schedules.

Scheduled Reporting

[Add Report](#)

Report Name	Recipients	Period	Last Actioned	Actions
Monthly Event Report	SB-FleetManager2@VvisionTrack.com	Monthly		⋮

[< Previous](#)
[Next >](#)

To add a new schedule click Add Report. Give your schedule a name and enter the recipients. You can select users from the organisation – or add a new email address.

Add Scheduled Report
Back

Report

Schedule Name

Recipients

Schedule

Change Time Zone

Select File Type:

Report Period

Add Report

Select from the report types listed below, then select your preferred time zone and reporting period. For daily reports, then choose which days you would like to receive the report – you can tick as many days as you want. Data will be for the day before.

Report Period

Monday
 Tuesday
 Wednesday
 Thursday
 Friday
 Saturday
 Sunday

For weekly reports, choose which day of the week you would like to receive. Whichever day you select, data will be for the previous week.

Day Of The Week

For monthly reports, choose which date (1-28). Data will be for the previous month.

Report Period

Day Of The Month

List of available reports

ACTIONED EVENTS

For FNOL licensed organisations, Administrators can see a summary by FNOL handler of the events actioned per day.

Actioned Event Report				
Email	Date	First name	Last Name	Count

EVENT NOTE REPORT

Multi-fleet report summarising event notes.

Event Note Report																			
Fleet	Not Processed	Actioned Events	Actioned Under 30Mins	G-Shock	Panic	Incident	Requires Intervention	Dismissed	Footage Requested	Accidental Panic Button	Adverse Weather	Device Dismounted	Door Closing	Driver Behaviour Event	Engineer Test	Hard Acceleration	Uneven Road	Speed Bump	Unknown
Fleet One	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fleet Five	26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

EXCEPTION REPORT

Single vehicle, multi vehicle or multi fleet report listing out all events. This report offers the option to filter by event type and classification.

Exception Report					
REPORT TOTALS		Harsh Acceleration Count 3 Harsh Brake Count 0		Fastest Vehicle: A1 - 76 Mph Most Events: A1 - 18 Events	
No. of Exceptions: 36	Speed Event Count 32				
Event Time	Vehicle / Driver	Event Details		Location	

HEALTH CHECK REPORT

Multi-vehicle, multi-fleet report showing health check errors (except video loss).

Health Check Report						
Date Reported	VRN	Device Id	Error Recorded	Organisation Name	Fleet	Driver

IDLE REPORT

Multi vehicle, multi-fleet report showing vehicle idling, total time and as a percentage of total journey time. This report allows you set a minimum time period for idling to allow you to look at the worst cases only. If set to zero then the org setting with idling will be the minimum.

Idle Summary								
REPORT TOTALS			Trips: 34 Distance: 108 Miles		Total Idle: 04:31 Idle Cost: 4.12		Highest Idle: 02:15 Lowest Idle: 00:00	
			YR63 VYU		LV06 PUU			
Vehicle	Driver	Journey Time	Distance	Idle Events	Avg Idle Duration	Idle	Idle Cost	Idle %

JOURNEY REPORT

Single vehicle, multi vehicle or multi fleet report listing out every journey, including start and end time and location, drive time, distance, max and average speed.

Journey Summary Report					
Start Time	Start Location	Drive Time	Idle Time	Max Speed	
End Time	End Location	Stop Time	Distance	Avg Speed	

JOURNEY SUMMARY REPORT

Multi vehicle or multi fleet report summarising journeys on a per vehicle or per fleet basis

Journey Summary Report								
Fleet	Journey Count	Distance	Max Speed	Duration	Idling			
Journey Summary Report								
Recorder Id	Vrn	Driver	Fleet	Journey Count	Distance	Max Speed	Duration	Idling

LAST REPORTED REPORT

Multi vehicle, multi-fleet report showing the date and time the platform last received data from each device.

Device Last Reported Report			
Device Id	Last Updated	VRN	Driver name

LEGACY EVENT REPORT

Multi-vehicle report listing all events. This report offers the option to filter by event type and classification. This is equivalent to the Exception Report, but is missing some new columns/data.

Detailed Event Report			
Event Time	VRN	Event Details	Location

MILEAGE REPORT

Multi-vehicle, multi-fleet report showing the mileage for each vehicle each day. Vehicles without journeys are not shown. This report allows a filter by day of the week and time of day so that only certain shifts are included.

Detailed Mileage Report			
REPORT TOTAL	Trips: 34 Distance: 107.7m	Business: 84.6m Private: 23.1m	Highest Business: 0.0m Highest Private: 0.0m

MILEAGE SUMMARY REPORT

Multi-vehicle, multi-fleet report showing total mileage for each vehicle over the whole period. All vehicles are included. This report allows a filter by day of the week and time of day so that only certain shifts are included.

Mileage Report					
REPORT TOTALS	Trips: 34 Distance: 107.7	Business: 84.6 Private: 23.1	Highest Business: 62.1 Highest Private: 16.9	A1	A2
Vehicle	Driver	Trip Count	Business Mileage	Private Mileage	Total Mileage

SCOREBOARD REPORT

Multi-vehicle, multi-fleet report showing the number of events for each vehicle/fleet and then scoring the vehicle/fleet for events per mile.

Score Board								
Vehicle	Speed Events	Acceleration Events	Brake Events	Corner Events	Idle Events	Total Events	Distance	Events/100 Mil

SPEED LIMIT REPORT

Multi-vehicle, multi-fleet UK speeding report, categorised as shown and not linked to the fleet classification thresholds.

Detailed Speed Limit Report																										
No. Vehicle / Driver	20		30		40		50		60		70		Total	Overall Total	Total Distance (Miles)	Driving Time	Cat 1/100 Miles	Cat 1/100 Hours	Cat 2/100 Miles	Cat 2/100 Hours	Cat 3/100 Miles	Cat 3/100 Hours	Total/100 Miles	Total/100 Hours		
	CAT 1	CAT 2	CAT 1	CAT 2	CAT 1	CAT 2	CAT 1	CAT 2	CAT 1	CAT 2	CAT 1	CAT 2	CAT 1	CAT 2												
	23-30	31-40	41-1	34-40	41-30	31+	40-50	51-60	61+	55-60	61-70	71+	66-70	71-80	81+	77-85	86-90	91+								

SPEEDING TREND REPORT

A visual summary of the times of day that vehicles are speeding.

SPEEDING TRENDS REPORT	
REPORT TOTALS	Total Speeding Events: 248 Most Event: 151 - Engineers VT3000

TABULAR TIMESHEET REPORT

Multi-vehicle, multi-fleet report showing a table with the values from the Timesheet report. Vehicles without journeys are not shown.

Time Sheet Report										
REPORT TOTALS	Trips: 16 Distance: 3 Miles Work Time: 01:37	Avg Trips: 16 Avg Distance: 3 Miles Avg Work Time: 01:37	Drive Time: 01:37 Stop Time: 03:13 Idle Time: 00:18	Avg Drive Time: 01:37 Avg Stop Time: 03:13 Avg Idle Time: 00:18	Earliest Start Time: 02:09 - ■■■■ Latest Start Time: 17:43 - ■■■■ Average Start Time: 44:36	Earliest Finish Time: 01:12 - ■■■■ Latest Finish Time: 18:02 - ■■■■ Average Finish Time: 47:27				
A1	Date	Start Time	End Time	Work Time	Drive Time	Stops	Time at Stops	Idle Time	Distance	Max Speed

TIMESHEET REPORT

Multi-vehicle, multi-fleet report showing start and end time for each vehicle for each day. All vehicles are included. This report allows a filter by day of the week and time of day so that only certain shifts are included.

Time Sheet Report								
Report Totals	Trips: 16		Avg Trips: 0		Drive Time: 08:56		Avg Drive Time: 00:08	
	Distance: 108 Miles	Avg Distance: 2 Miles	Stop Time: 25:17	Avg Stop Time: 00:26	Earliest Start Time: 00:52	Latest Start Time: 17:43	Earliest Finish Time: 01:12	Latest Finish Time: 18:02
Work Time: 33:13	Avg Work Time: 01:34	Idle Time: 04:31	Avg Idle Time: 00:03	Average Start Time: 01:33		Average Finish Time: 01:40		
Vehicle / Driver	Wednesday 23 Dec	Thursday 24 Dec	Friday 25 Dec	Saturday 26 Dec	Sunday 27 Dec	Monday 28 Dec	Tuesday 29 Dec	

UTILISATION REPORT

Single vehicle, multi vehicle or multi fleet report showing a timeline for each vehicle each day.

Vehicle Graphical Time Report											
REPORT TOTALS	Trips: 13		Work Time: 24:01		Drive Time: 02:37		Idle Time: 00:00				
	Distance: 33 Miles	Stop Time: 10:19	Avg Drive Time: 00:24	Avg Idle Time: 00:24	Earliest Start Time: 07:11 - 23/12/2020	Latest Start Time: 13:57 - 28/12/2020	Earliest Finish Time: 07:16 - 23/12/2020	Latest Finish Time: 14:03 - 28/12/2020			
Date	02:00	04:00	06:00	08:00	10:00	12:00	14:00	16:00	18:00	20:00	22:00

Reporting History

This will show all the reports you have requested, listing the most recent first. You can view any that are completed by clicking on the download icon.

Report	Organisation	Date From	Date To	Format	Date Requested	Status	
Last Reported	MSG Automotive Solutions Limited	01/12/2021	31/12/2021	CSV	01/01/2022 03:00:13	Completed	
Event Note - Multiple Fleets	MSG Automotive Solutions Limited	07/12/2021	14/12/2021	PDF	14/12/2021 12:14:46	Completed	
Event Note - Multiple Fleets	MSG Automotive Solutions Limited	07/12/2021	14/12/2021	PDF	14/12/2021 12:14:39	Completed	
Event Note	MSG Automotive Solutions Limited	07/12/2021	14/12/2021	PDF	14/12/2021 12:14:18	Completed	
Event Note	MSG Automotive Solutions Limited	07/12/2021	14/12/2021	PDF	14/12/2021 12:14:10	Completed	
Vehicle Exception - Multiple Vehicles	MSG Automotive Solutions Limited	07/12/2021	14/12/2021	CSV	14/12/2021 11:59:25	Completed	
Event Note - Multiple Fleets	MSG Automotive Solutions Limited	07/12/2021	14/12/2021	CSV	14/12/2021 11:57:50	Completed	
Fleet Exception - Multiple Fleets	MSG Automotive Solutions Limited	07/12/2021	14/12/2021	CSV	14/12/2021 11:54:20	Completed	
Fleet Exception - Multiple Fleets	MSG Automotive Solutions Limited	29/11/2021	06/12/2021	CSV	06/12/2021 15:06:35	Completed	

Reporting History will also contain any Dashboard exports you have requested.

System

This section has been broken down into the following parts:

- Audit History
- Health Check
- Vehicle Management
- Fleet Management
- User Management
- Driver Management

Audit History

To access, go to 'System' and select 'Audit History'.

The platform holds a full audit history of changes including:

- Addresses
- Drivers
- Event Notes
- Fleets
- Map Settings
- Organisation Licenses
- Organisation Tags
- Scheduled Reports
- Users
- Vehicle
- Vehicle Tags

In this section you can access a high-level view of the data available and filter by date range and user. If you need to make a more specific query about changes to your data please contact Technical Support.

Health Check

This allows you to see the health of your devices. You can select a date range of up to a month for any time period:

You are also able to filter by error type, currently including:

- Invalid GPS No GPS position received for more than a few minutes
- Media No response from the device after ten attempts
- SD Card Device unable to write to the SD card
- Storage Device unable to write to the internal storage
- Recording Device unable to record video
- Firmware Device has a firmware version that has been blacklisted
- Config Device has a configuration setting that has been blacklisted
- Missing Data Journey has telemetry gaps of more than a few minutes

In general, an occasional error is nothing to be concerned about, but repeated errors over a prolonged period will indicate a faulty device. If you have a query about any of this data please contact Technical Support.

Health Check						
Filters						
Date From:	Date To:	Error Type		Fleet		
17 Mar 2020 15:28	13 Apr 2020 15:28	Choose option...		Demo Fleet		
				Reset	Search	
Error Recorded	Date Reported	VRN	Device Id	Organisation Name	Fleet	Driver Name
Invalid GPS	08/04/2020 18:21:08	AA14 TST	v2max1800741	MSG Automotive Solutions Limited	Demo Fleet	William Shakespeare
Recording error	08/04/2020 17:26:31	AA14 TST	v2max1800741	MSG Automotive Solutions Limited	Demo Fleet	William Shakespeare
Invalid GPS	08/04/2020 17:11:33	AA14 TST	v2max1800741	MSG Automotive Solutions Limited	Demo Fleet	William Shakespeare
Invalid GPS	04/04/2020 10:44:56	AA15 TST	v2ma51900200	MSG Automotive Solutions Limited	Demo Fleet	Bob Marley
Missing Data	21/03/2020 09:23:28	AA13 TST	v2may1800412	MSG Automotive Solutions Limited	Demo Fleet	Walt Disney
Missing Data	20/03/2020 12:18:59	AA12 TST	v2max1800503	MSG Automotive Solutions Limited	Demo Fleet	Steve Irwin
Recording error	18/03/2020 19:18:37	AA16 TST	v2may1800228	MSG Automotive Solutions Limited	Demo Fleet	Albert Einstein
Recording error	18/03/2020 18:59:46	AA16 TST	v2may1800228	MSG Automotive Solutions Limited	Demo Fleet	Albert Einstein
< Previous			Next >			

Vehicle management

Before you can edit this section, you will need to create at least one fleet (See Fleet Management section). If you have multiple fleets, select the one you need from the drop-down list at the top of the screen.

You can see all created vehicles and drivers; you can filter if you have a very large fleet. This section allows you to:

- Create vehicles
- Assign devices to vehicles
- Create Drivers
- Assign drivers to vehicles
- Unassign Device from vehicle
- Unassign Driver from vehicle

VRN	Make	Model	Driver Name	Action
<input type="checkbox"/> AA16 TST	AUDI	A6	Albert Einstein	⋮
<input type="checkbox"/> AA11 TST	AUDI	A1	Bob Dylan	⋮
<input type="checkbox"/> AA15 TST	AUDI	A5	Bob Marley	⋮
<input type="checkbox"/> AA12 TST	AUDI	A2	Steve Irwin	⋮
<input type="checkbox"/> AA13 TST	AUDI	A3	Walt Disney	⋮
<input type="checkbox"/> AA14 TST	AUDI	A4	William Shakespeare	⋮

The three dots in the action column allow you to change vehicle details:

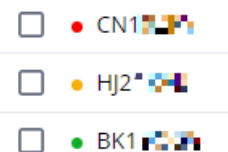
Name	Action
Edit Vehicle	⋮ Edit Vehicle: Allows users to edit vehicle details including make, model, colour and more.
Add/Edit Tags	⋮ Add/Edit Tags: Allows users to add or edit tags that are assigned to the vehicle.
Unassign Device	⋮ Unassign Device: Removes the device from the vehicle.
Unassign Driver	⋮ Unassign Driver: Removes the driver from the vehicle.
Move Fleet	⋮ Move Fleet: Allows users to move a vehicle, plus any assigned device or driver, to different fleet.

The coloured dots indicate the device status:


A red dot means there is no device assigned to this vehicle.

An amber/yellow dot means a device has been assigned but has not yet reported for this vehicle (if the device has moved it may have previously provided data for another vehicle).

A green dot means the device has reported since being assigned. There is no alert on this page for a devices that may have stopped reporting.



Add Vehicle

Add Vehicle 

VRN
VRN...

Chassis Number
Chassis Number...

Vehicle Type
Choose option...

Vehicle Icon Colour

Engine Size
Engine Size...

Fuel Type
Fuel Type...

Make
Make...

Model
Model...

Vehicle Colour
Vehicle colour...

Emissions
CO2 Emissions...

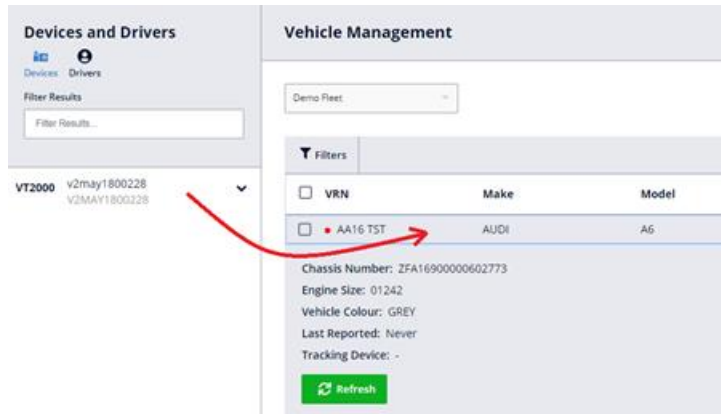
You can use the VRN search which will query the DVLA database (UK only) to populate the fields required to add a vehicle.

You will still need to manually select the vehicle type from a selection of:

- Car
- Van
- Small Rigid Truck
- Tractor and Trailer

Devices

Once you have created a Vehicle you can drag and drop any unassigned devices in the fleet (from the left section) into the vehicle. This will be done automatically for devices installed using the Engineering App.



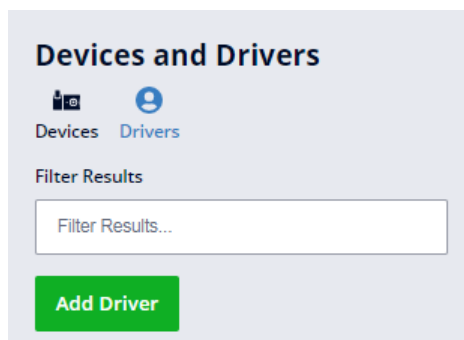
The screenshot shows two panels. The left panel, 'Devices and Drivers', has a 'Filter Results' input and a list of devices. One device is highlighted: VT2000 v2may1800228 V2MAY1800328. The right panel, 'Vehicle Management', shows a 'Demo Fleet' dropdown, a 'Filters' section, and a table of vehicles. A red arrow points from the device in the left panel to the vehicle entry in the table.

VRN	Make	Model
<input type="checkbox"/>		
<input checked="" type="checkbox"/>	AUDI	A6

Chassis Number: ZFA1690000602773
Engine Size: 01242
Vehicle Colour: GREY
Last Reported: Never
Tracking Device: -

Drivers

Here you can see drivers available in this fleet; once created you can drag and drop onto the vehicle to assign the driver in the same way as devices.





For Add and Edit Driver, see Driver Management



Tags


Tags have been designed for filtering and reporting. They are set up at organisation level and can support or enhance the fleet structure. Each tag group can have multiple tags and a vehicle can be assigned one or more tags in each tag group.

Tags can be assigned to an individual vehicle by clicking on the three dots in the Action column, or to multiple vehicles by ticking the checkboxes then clicking on "Manage Tags". Note that this will overwrite any existing tags for the vehicles selected.

Demo Fleet Manage Tags  Add New Vehicle 

Filters


<input checked="" type="checkbox"/>	VRN	Make	Model	Driver Name	Action
<input checked="" type="checkbox"/>	AA16 TST	AUDI	A6	Albert Einstein	
<input checked="" type="checkbox"/>	AA11 TST	AUDI	A1	Bob Dylan	

Vehicle Tags 

Search Tags

Starts with...

Area

Area 

North

South

Clear Tags Apply Tags

If you have a lot of tag groups, you can filter the list using "search tags".



Once you've found the tag group you're looking for select all items that apply, then click "Apply Tags".

Fleet Management

Here you can add fleets; the address and map details are copied from the Organisation you created.


Here you can also register new devices and drag and drop them into your fleet(s).

The screenshot shows the 'Fleet Management' interface. At the top, there is a navigation bar with the AUTONOMISE.AI logo and several menu items: FNOL, Tracking, Dash, Media, Reporting, System, and User. A notification bell icon with a red '54' badge is also present. Below the navigation bar, the main content area is titled 'Fleet Management'. On the left, there is a sidebar with a 'Register New Device' button. In the main area, there is a green 'Add Fleet' button. Below this, there is a 'Filters' section and a 'Search List' input field containing the text 'Demd'. A table displays the following data:

Fleet Name	Unallocated Devices	Allocated Devices	Total Devices	
Demo Fleet	0	5	5	 

At the bottom of the table, there are 'Previous' and 'Next' navigation buttons.

Edit Fleet

From the Edit Fleet button, you can edit the following: 

- Fleet details
- Thresholds
- Notifications

Fleet Details

This allows you to edit the populated details you entered when you created the fleet.

The screenshot shows the 'Edit Fleet' form. It has a 'Back' button in the top right corner. The form is divided into two columns. The left column contains the following fields:

- Fleet Name: Demo Fleet
- Default Map Location: 51.1, 0.2 (with a location pin icon)
- Distance Unit: Miles (with a dropdown arrow)
- Default Zoom Level: 15
- Default Vehicle Type: Car (with a dropdown arrow)

The right column contains the following fields:

- Address: Search Address (with a search icon)
- Address Line 1: Unit 2
- Address Line 2: Chapman Way
- Address Line 3: High Brooms
- Town: Tunbridge Wells
- Postcode: TN2 3EF
- Country: United Kingdom (with a dropdown arrow)

An 'Update Fleet' button is located at the bottom right of the form.

Name, Address, Default Map Location, Distance Unit, Default Zoom Level and Default Vehicle Type

Confirm changes by clicking 'Update Fleet'.

Thresholds

Here you can adjust the thresholds for the alerts based off Green, Amber and Red events. Thresholds are highly configurable and can be set differently for different vehicle types.

Edit Thresholds Back

Speeding Thresholds %

Car Speeding Thresholds
0 11 25

Small Rigid Truck Speeding Thresholds
0 11 25

Tractor Trailer Speeding Thresholds
0 11 25

Van Speeding Thresholds
0 11 25

Harsh Driving Thresholds

Car Harsh Driving Thresholds
Low Medium High

Small Rigid Truck Harsh Driving Thresholds
Low Medium High

Tractor Trailer Harsh Driving Thresholds
Low Medium High

Van Harsh Driving Thresholds
Low Medium High

Update Thresholds

Speeding Thresholds are set at a percentage above the road speed limit. There are no restrictions on the values you enter here, providing each threshold is higher than the one before (e.g, red is higher than amber).

Harsh Driving Thresholds are selected from a pre-defined set of values. A High threshold will generate the fewest events; to see more events generated you should set the threshold to Medium or even Low.

[This screen is also where the fleet can be set up for partner integrations.](#)

Click 'Update Thresholds' to confirm changes.

Notifications

This section allows you to assign a user to receive alerts via email.

Edit Notifications Back

Alert Notification Emails

Driver behaviour
 Brake Accelerate Shock Turn

Safety and Security
 Panic

Recipient
Email... + Add

Notification Period
10

Driver State Monitoring
 Fatigue Smoking Distraction No Driver Seatbelt Unfastened

Mobile Phone Warning

Recipient
Email... + Add

Notification Period
Enter value 0-60

Update Notifications

The recipient does not need to have a user account, but the notification will only include a link to the event in the platform, so it will be meaningless if they can't log in.

An alert will be sent for any red event generated in the fleet of the event type(s) selected. This has been designed to be highly configurable so that you can send alerts in different categories to different people if required.

The Notification Period is the time in minutes during which the platform won't send a duplicate notification. This allows you to restrict to just one notification if a driver (for example) made a 5 minute phone call, generating multiple alerts.

Click 'Update Notifications' to confirm changes.

User Management

This is where you can create users and assign them to fleets with a role title.

Depending on your user role, the available roles may include Administrator, Manager, Engineer, FNOL, and Driver.

User Management [Add User](#)

Filter By Name/Email: SB- Filter By Roles: Filter By Fleets: Export

	Full Name	Email	SSO Enabled	Last Login Attempt	Roles	Fleets	Actions
<input checked="" type="checkbox"/> Active		SB-Reseller@VisionTrack.com	<input checked="" type="checkbox"/>	09/12/2021 11:12:46	RS-Admin	All Fleets	⋮
<input checked="" type="checkbox"/> Active		SB-Org@VisionTrack.com	<input type="checkbox"/>	24/11/2021 09:49:55	Organisation Admin		⋮
<input checked="" type="checkbox"/> Active		SB-FleetManager@VisionTrack.com	<input type="checkbox"/>	24/11/2021 09:55:41	Fleet Manager	All Fleets	⋮
<input checked="" type="checkbox"/> Active		SB-Driver@VisionTrack.com	<input type="checkbox"/>	09/12/2021 09:26:29	Driver	3.Stuart D:Teg	⋮
<input checked="" type="checkbox"/> Active		SB-FNOL@VisionTrack.com	<input type="checkbox"/>	09/12/2021 09:24:43	FNOL Viewer		⋮
<input checked="" type="checkbox"/> Active		SB-Standard@VisionTrack.com	<input type="checkbox"/>	09/12/2021 09:20:09	Standard	All Fleets	⋮

Page: 1 of 1 (6 Total Rows) Prev Next

A Driver user can only see their current vehicle and the journeys and events they have made in that vehicle.

The FNOL role is designed for users who are monitoring incoming events. The FNOL Events page is designed around their needs to see all information about an event in one place.

The Engineer role is for someone who is using the engineering app to fit and calibrate devices in vehicles for your organisation.

The Standard User is designed for someone who needs to see journeys and events for all the vehicles in their fleet or fleets. They can see the dashboard for a summary what's happening in their fleet as well as each vehicles journeys and events. They can see the health check page and view vehicles in their fleet(s).

The (Fleet) Manager role is designed for someone who needs to add, edit and delete edit details of their fleet including thresholds and add, edit and delete driver and FNOL users.

Administrator is at organisation level. This user role can update the organisation details, add, edit and delete users of all user types, create fleets and see the audit history as well as do everything a fleet manager can do. You do not need both roles.

New User ➔

Email:

First Name:

Last Name:

Phone Number: +44 123456789

Base Fleets and Roles On:

Roles: Administrator Manager FNOL Driver Standard

All Fleets

Fleets:

[Add New User](#)

Driver Management

Here you can add, edit and delete drivers in your organisation.

Driver	Phone Number	Organisation	Actions
Test Driver	01234 5678	Test Organisation	⋮
John Smith	01234 5678	Test Organisation	⋮
John Smith	01234 5678	Test Organisation	⋮
Wayne VT3000	01234 5678	Test Organisation	⋮

Click “Add Driver” and enter name and fleet (for now this can only be one fleet). If there is a user to be associated with the driver you can select that here. Note that the user must already exist.

Add New Driver Close

Driver Details

First Name * Last Name *

Assignment

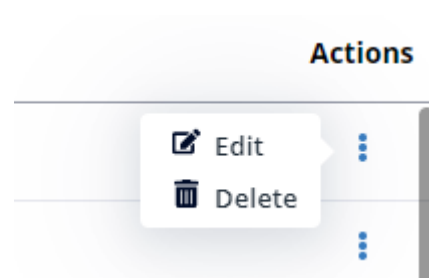
Fleet * User

Contact

Phone Number

Click “Add Driver” to save the details.

You can edit or delete drivers by clicking on the three dots under the Actions column on the right.



User Menu

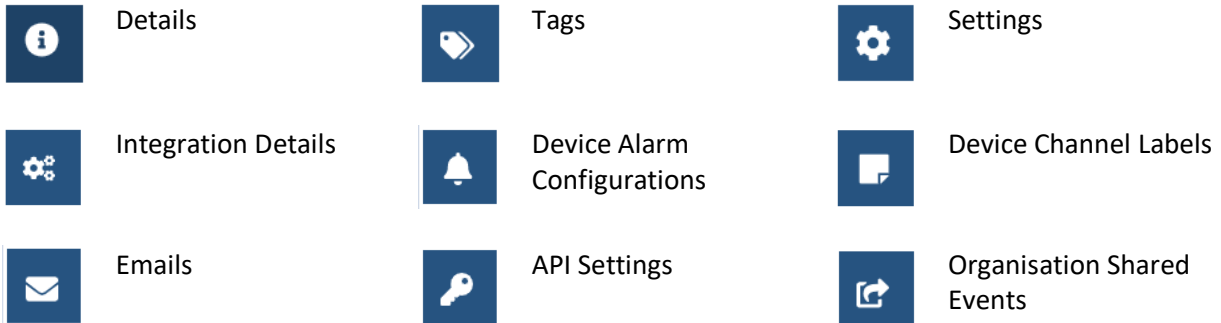
Here you have access to the user guide (this document) which opens in a new tab. You can also see:

- Organisation
- Profile

Finally, you can logout.

Organisation

Only Administrator users can access this menu, which is split into nine sections:



Details/Organisation Information

Here you can update the basic details. Click 'Update Organisation Details' to confirm changes. You are not able to edit the organisation name.

Settings

Default Map Location	51.1481705	0.2670592	Default Map Zoom	15
Distance Unit	Miles		Default Vehicle Type	Car
Default Locale	English (United Kingdom)		Time Zone	(UTC+00:00) Dublin, Edinburgh, Lisbon, London

Address

Search Address
Search here...

Address Line 1
Unit 2

Address Line 2
Chapman Way

Address Line 3
High Brooms

Town
Tunbridge Wells

Postcode
TN2 3EF

Country
United Kingdom

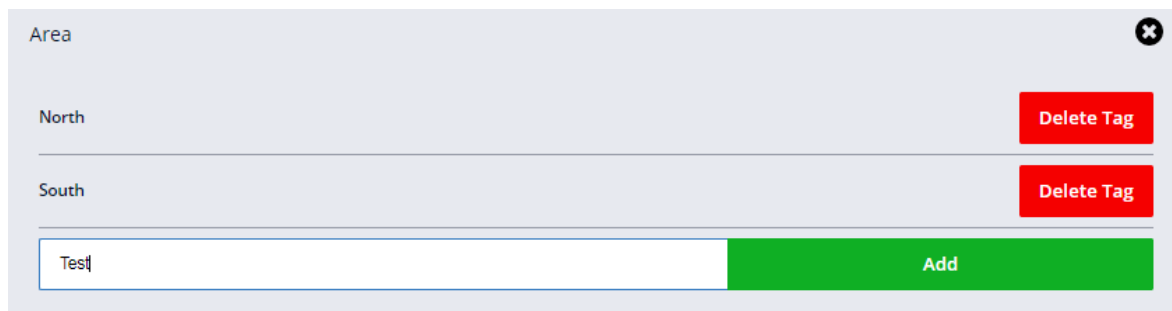
[Update Organisation Details](#)

Organisation Tags

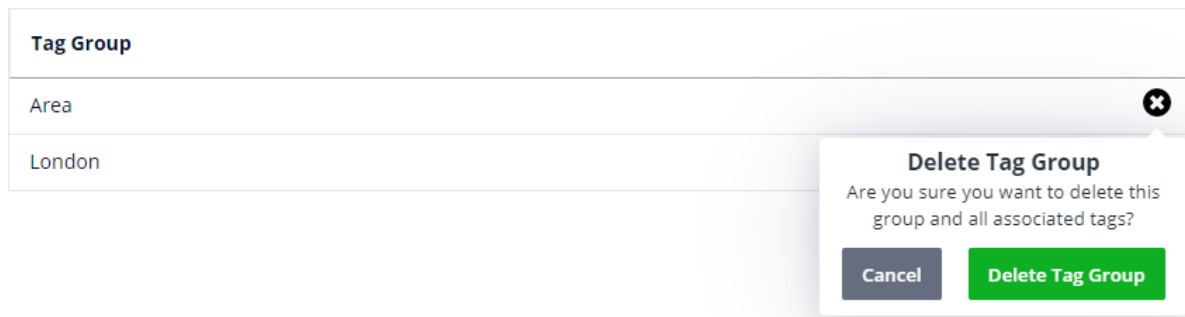
Here is where you add and edit Tags. Enter a new Tag Group name and Click Add.



Expand a Tag Group to add or delete items.



To delete a tag group, simply click the  and confirm you want to delete the tag group.



Organisation Settings

Here you can view/adjust settings for the Organisation. If you have a specific query about any of this data please contact Technical Support.

Journey Interval – This is the time the ignition must be off to trigger a new journey. This is not editable and is shown for information only.

Idle Settings – these values define when the vehicle will enter idle mode. They are also not editable.

- **Duration (mins)** – How long the vehicle needs to stay at these settings to enter Idle mode.
- **Speed (kph)** - The speed below which the vehicle must remain to enter Idle mode.
- **Distance (meters)** - The distance the vehicle must remain within to enter Idle mode.

Video Settings – this defines parameters for video requests.

- **Overlay Speed Unit** – whether the overlay should display in miles or kilometres.
- **Default Video Length** – If you have the option for editable video lengths, this allows you to select the standard video clip length.

- **Maximum Video Length** – If you have the option for editable video length, this is the maximum, which can be different for standard and high-definition requests. These are not editable.

Organisation Settings

Journey

Journey Interval (mins)

Idle

Duration (mins)

Speed (kph)

Distance (meters)

Video

Overlay Speed Unit

Default Video Length

Maximum Video Length SD

Maximum Video Length HD

You can also set parameters for the event count in the navigation bar. Currently you can select whether to include red, amber and/or green events.

Event Counts

Set the thresholds you want to include in the event count shown in the navigation bar.

Green Amber Red

Features

Admin Lock Pre-Event Video Block (seconds)

Admin Lock Post-Event Video Block (seconds)

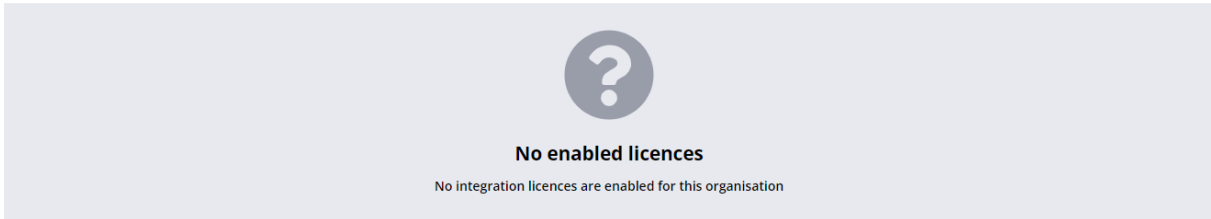
[Update Settings](#)

If event locking is enabled, here is where you can adjust the time before and after a locked event for which requesting and viewing video is prevented for non-administrator users.

Integration Details

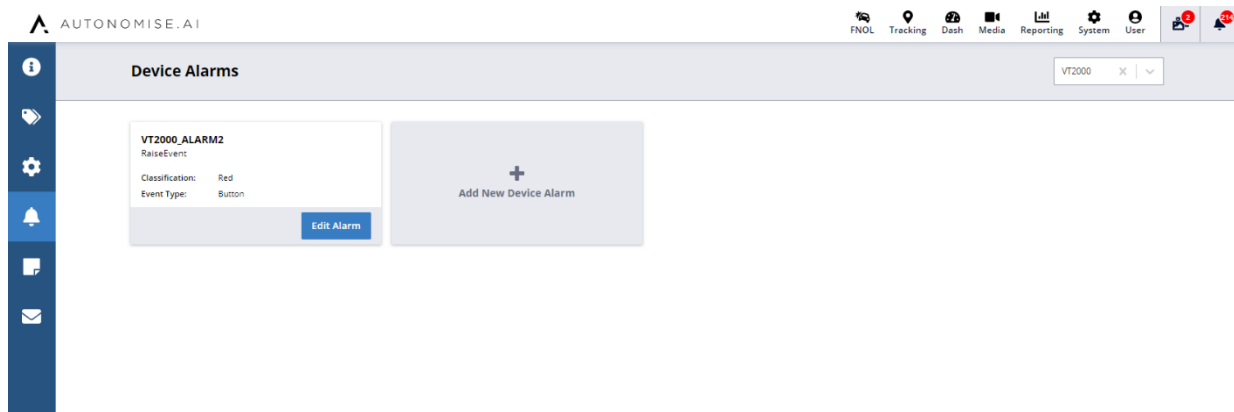
If you have an integration license, this is where the details will be held. Contact Technical Support if nothing is shown here when there should be an integration available.

Organisation Integration Details



Device Alarm Configuration

This is a visual representation of the device alarm section. Some alarms are enabled by default, but additional alarms can be enabled if you have specific requirements.



Edit Alarm: VT2000_ALARM1 ▾

At the moment the only available options are to discard the alarm or raise an event.

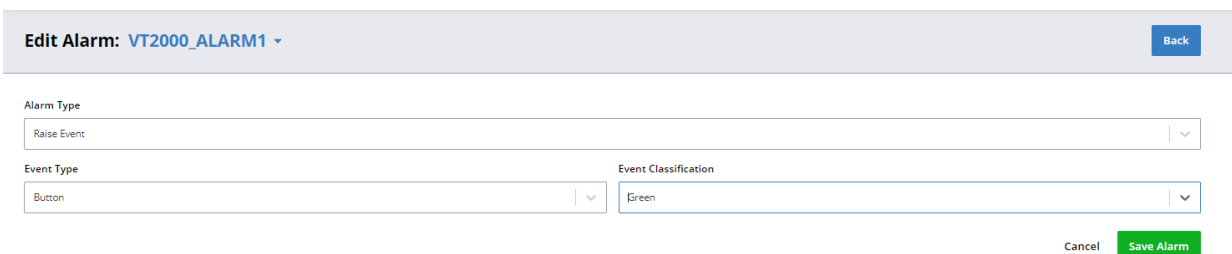
Alarm Type

Discard

Discard

Raise Event

If you select Raise Event, you can then select the Event Type and the Classification of the event that will be generated by input from that alarm.



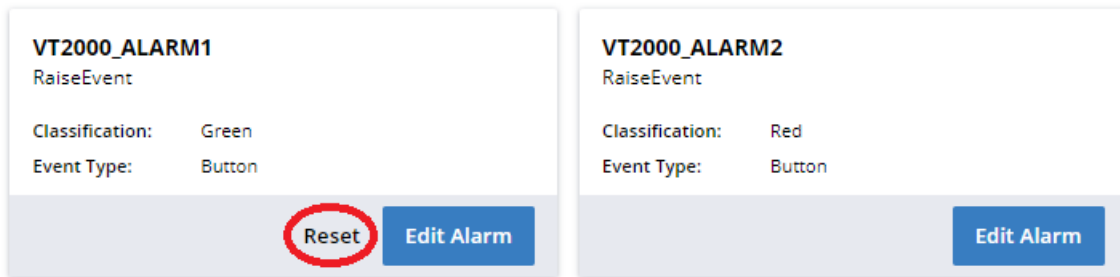
Edit Alarm: VT2000_ALARM1 ▾ Back

Alarm Type: Raise Event

Event Type: Button | Event Classification: Green

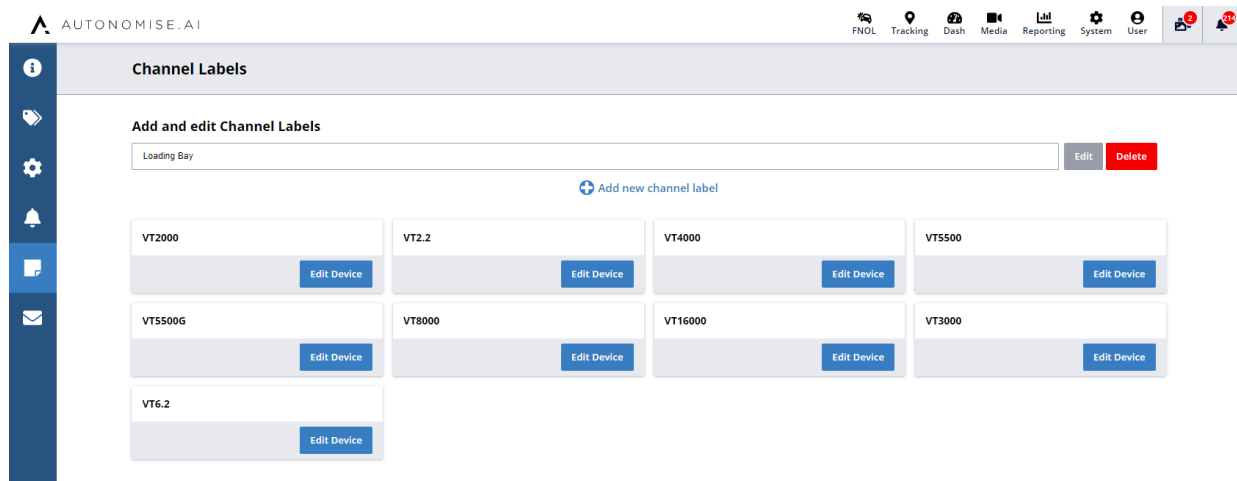
Cancel Save Alarm

Alarms that you have customised can be restored to the default behaviour using the Reset option circled below.

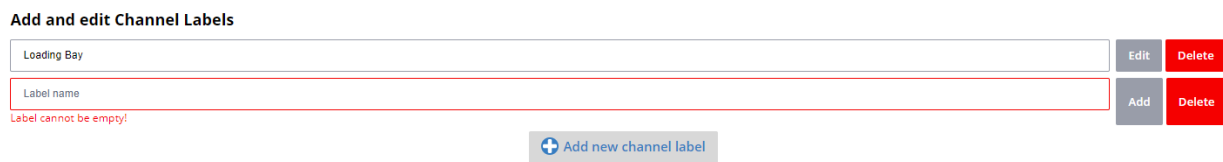


Device Channel Labels

Here you can define labels for the cameras attached to each device model. There are default names, but you can also add your own and swap them if necessary. Please note that device level changes made on the event viewing screens will **override** the settings set here – these settings will only apply to non-customised devices.



Custom channel labels are shown at the top; click on Add new channel label to add another.



Click Edit Device to change the names for a specific model. The custom channel labels will be at the bottom of the list. Click Save to keep your changes or Back to cancel.

Edit VT5500 Channel Labels

Channel 0	<input type="text" value="Forward"/>
Channel 1	<input type="text" value="Left"/>
Channel 2	<input type="text" value="Right"/>
Channel 3	<input type="text" value="Rear"/>
Channel 4	<input type="text" value="Loading Bay"/>

Channel 15 (TBC)

Driver

Driver (TBC)

Forward

Left

Rear

Right

Loading Bay

Organisation Emails

These emails are FNOL alert emails and are described in the FNOL section.

Incident Emails are sent when an event is given the status "Incident".

Panic Button Alert emails are sent when a note is added to a panic button event.

Driver Related Emails are sent when an event is given the Issue Category of Driver Issue.

Organisation Emails

Recipient: Add To Group:

Incident Emails
No Emails

Panic Button Alert Emails
No Emails

Driver Related Emails
No Emails

For notifications at the time an event is first received, please see Fleet Management.

API Settings

If your organisation is licensed to use the third-party API then you will be able to generate the primary and secondary key tokens here. Once generate they will be hidden – if you forget them you can refresh the token, you will then need to update your integration.

API Settings

CLIENT ID

D0vQ#z4qEd

Tokens

PRIMARY KEY

Token Hidden

Refresh

SECONDARY KEY

Token Hidden

Refresh

Settings

Media Webhook Active?

MEDIA HOOK URL

Journey Webhook Active?

JOURNEY HOOK URL

Event Webhook Active?

EVENT HOOK URL

Events

Red, Amber, Green, Harsh Accelerate, Harsh Br...

Livetrack Webhook Active?

LIVETRACK HOOK URL

Alarms Webhook Active?

ALARM HOOK URL

Update Settings

You can also enable webhooks to receive data sooner. Please contact Technical Support if you need any assistance setting up your integration.

Organisation Shared Events

This page shows events that have been shared with people outside of your organisation. You can see the vehicle and event date and time (to help you identify which event has been shared), the name of the sharing user and the email address that the event has been shared with.

Events are shared for 60 days; you can see the time remaining. You can also remove their access.

Shared Events

VRN	Event Date & Time	Fleet	Organisation	Sharing User	Shared With	Expiry	Remove
A1 TEST	24/11/2021 08:32:34	Test Fleet One	Test Org One	Test User	test.user2@test.com	30 Days	

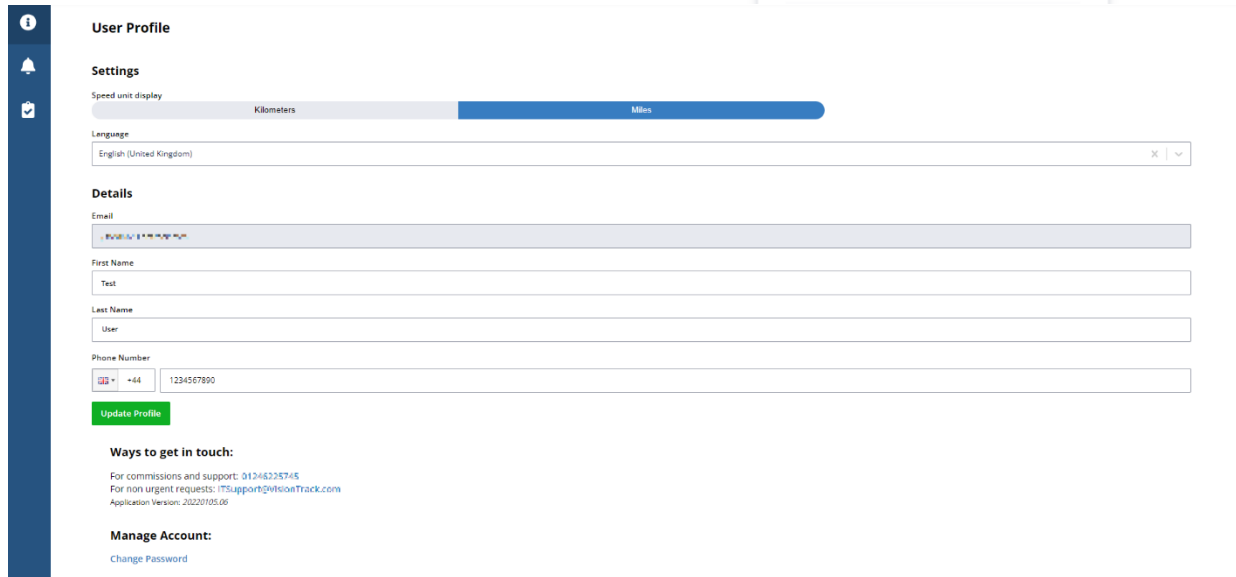
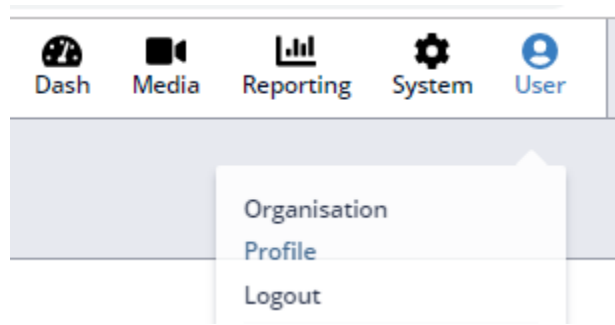
Page: 1 of 1
(1 Total Rows)

The link shared with the external user is unique to external users that the event has been shared with. Users within your organisation will not have access to the page on the link.

Once you've shared one or more events with someone outside your organisation, you cannot then add them as a user to your organisation. Please contact support to have their external access removed so that you can create an account for them.

Profile

Here you can adjust user settings:



User Profile

Settings

Speed unit display: Kilometers Miles

Language: English (United Kingdom)

Details

Email:

First Name:

Last Name:

Phone Number:

[Update Profile](#)

Ways to get in touch:
For commissions and support: 01346328745
For non urgent requests: ITS.support@wisonTrack.com
Application Version: 2022/05/08

Manage Account:
[Change Password](#)

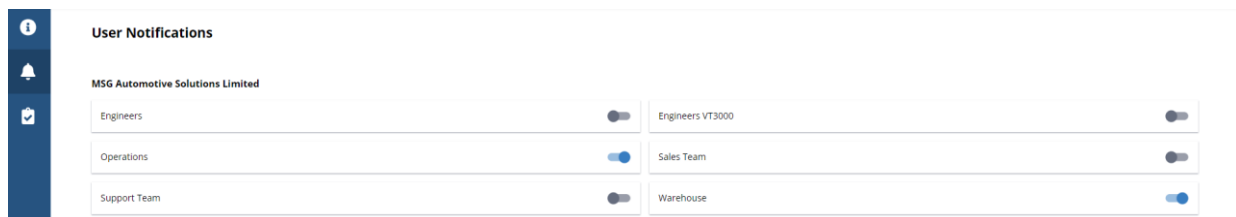
On the Details tab you can choose your display units – this will be used on all maps throughout the platform: tracking, events, FNOL and the dashboard.

You can also select your language settings – most of the site is still in English only, but some pages have translation options for some languages. Where a language translation is incomplete, English will still be shown.

You can update your name and telephone number and change your password. If your email address has changed, please contact your administrator who will be able to change it for you.

Your organisation’s contact details are displayed.

On the Notifications tab you can subscribe to alerts for your fleets.

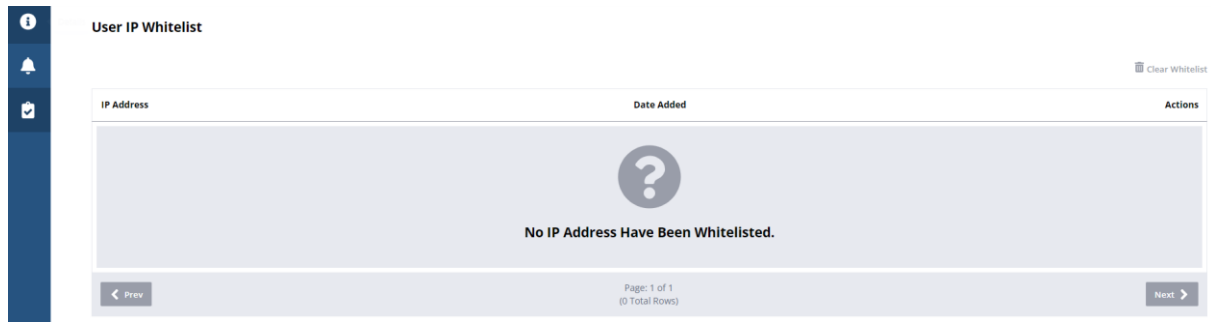


User Notifications

MSG Automotive Solutions Limited

Engineers	<input type="checkbox"/>	Engineers VT3000	<input type="checkbox"/>
Operations	<input checked="" type="checkbox"/>	Sales Team	<input type="checkbox"/>
Support Team	<input type="checkbox"/>	Warehouse	<input checked="" type="checkbox"/>

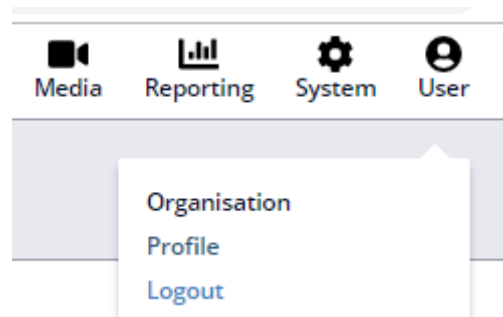
On the IP Whitelist page you can see IP addresses that you have confirmed. The requirement to confirm IP addresses is currently turned off.



The screenshot shows a web interface for 'User IP Whitelist'. On the left is a dark blue sidebar with three icons: a person, a bell, and a checkmark. The main content area has a title 'User IP Whitelist' and a 'Clear Whitelist' link in the top right. Below the title is a table with columns 'IP Address', 'Date Added', and 'Actions'. The table is empty and contains a large grey box with a question mark icon and the text 'No IP Address Have Been Whitelisted.'. At the bottom of the table, there is a pagination bar showing 'Page: 1 of 1 (0 Total Rows)' and 'Prev' and 'Next' buttons.

Logout

This will log you out of your current session.



FAQs

How do I request a video?

You can do this in four places.

On the **Tracking** page, open the vehicle panel and from the Media tab you can request video. Also, on the **FNOL** page, scroll to the bottom of the event. For these requests you can select the time, the channels (all channels will be requested if none are selected), whether you want overlay and – if permitted – the video length.

Request Video

Video Length

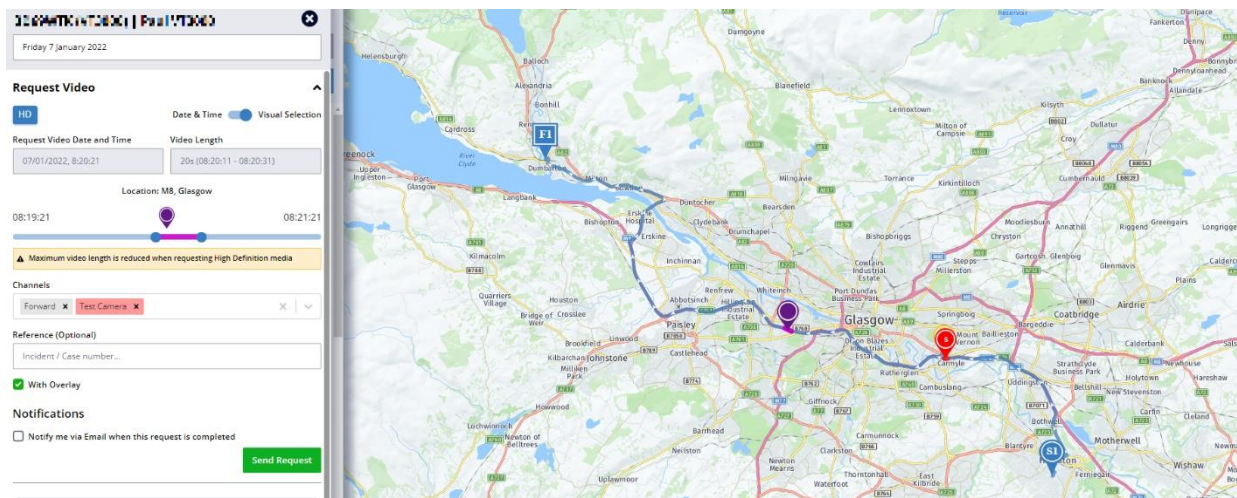
Request Video Date and Time:

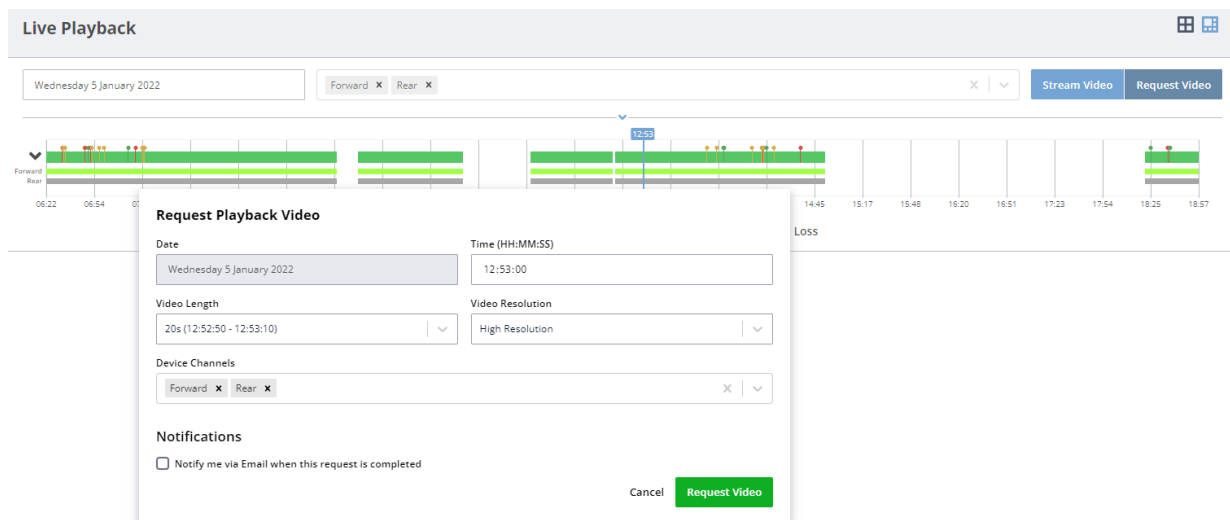
Channels

 With Overlay

Send Request

You can also request directly from the journey on the **Tracking** page; hover over the part of the journey you are interested and click on select video to bring up the visual selection method.





Finally, you can request media from the **Playback** page. Select the date/time on the timeline, select the channels and click on Request Video.

How do I remove an unallocated device from a fleet?

System > Fleet Management

Click on the edit symbol in the unallocated device column, select the device(s) and click Un-assign. The removed devices will appear in the list on the left. This only moves the device (not the vehicle) and should only be used for a device that is being moved from a vehicle in one fleet to a vehicle in another.

How do I set notification emails for events?

System > Fleet Management

Select the fleet and click the edit icon. Click the notification tab, select the categories/types required and enter the email address. Click "Update Notifications" to save. This will send notification emails for red events of the categories and types selected.

How do I assign tags to vehicles?

System > Vehicle Management > 3 dots

Select the vehicle or vehicles to assign tags to then click on "Manage Tags" which open the vehicle tags panel on the right side. Select the tags and click "Apply Tags". Note that this will over-write any existing tags assigned.

How do I create a new user?

System > User Management

Select "Add user". Enter their email address, first name, last name and phone number. Either choose another user to base their roles on or select their role (Administrator, Manager, Driver or FNOL) and the fleet or fleets they may access. Remember that an Administrator can access all fleets and that a Driver needs access to the fleet in which their vehicle/driver is in. Click "Save New User". For a driver user you will then need to associate the user with the driver in the vehicle management screen.

An email will be sent to the user to ask them to complete the registration process.

How do I assign a user with the driver role to a driver?

System > Driver Management

Find and select edit for the driver you need. Select the user in the “User” drop down menu and click “Edit Driver”. The user will then see the vehicle currently assigned to that driver and the journeys that driver has made in that vehicle.

How do I change my current Password?

User > Profile

Click “Change Password” then enter your current and new password then click “Update”.

How do I change speed units MPH/KPH?

User > Profile

Click the units you prefer and Click “Update Profile”.

Can I change the greyed out boxes in my organisation settings?

Grey boxes are shown for information only; you should contact Technical Support.

What happens when I remove filters from the FNOL list?

The FNOL list shows the current filters you have on your event list. These can be multiple filters on a single field (e.g. multiple event types) or filters across multiple fields (e.g. classification = red and status = not processed). When you remove multiple filters you will narrow the search criteria, so you will see fewer events. However, when you remove the final filter for a field this removes any filter from the field, so you will see more events again.

To see more clearly the filters you have applied, open the filter panel by clicking here:

