

Data Retention on Autonomise Overview

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2. References

[REF1]: xxx

Please note this outline is provided for guidance, however GDPR legislation takes precedent over any information outlined in this document

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3. Data retention overview

The following is an overview of the data types and the period of data retention within the “autonomise.ai” platform as part of the standard setup.

Please be advised that GDPR takes precedent meaning that these retention periods are subject to the consent and continued consent of customers and data can therefore be removed at any time in accordance with legislation.

3.1 Web and App users

Data Type	Retention Period
Telematics Data	<p>Accessible (viewable) for up to 12 months from the date of download</p> <p>Standard reports can be generated for any period up to the term of the commercial contract, up to a maximum of 7 years.</p>
User / Identity data	<p>Retained for the period of the contract in order to provide access to the SAAS platform.</p> <p>This data is removed on termination of the service and not retained or removed at any time by the user themselves or the appointed administrator (user with Administration access rights) of the organization (who can remove users).</p>
Video Downloads	<p>Accessible (viewable) for 12 months from the date of download in the portal or app</p> <p>Retained in archive storage for a further 365 days (730 days in total) only accessible on support request.</p> <p>Videos tagged (during the 12-month period) in the portal as an incident are retained for the term of the commercial contract, up to a maximum of 7 years.</p>
Streamed videos (live)	Videos accessed via the live streaming are not retained.
Monitoring data	Retained for a period of 730 days in order to track any issues and provide traceability for support

3.2 API users

Data Type	Retention Period
Telematics Data	<p>Accessible for up to 12 months from the date of download</p> <p>Retained in archive storage for the term of the commercial contract, up to a maximum of 7 years, only accessible on support request.</p>
User / Identity data	<p>Retained for the period of the contract in order to provide access to the SAAS platform.</p> <p>This data is removed on termination of the service and not retained or removed at any time by the user themselves or the appointed administrator (user with Administration access rights) of the organization (who can remove users).</p>
Video Downloads	<p>Accessible for 12 months from the date of download</p> <p>Retained in archive storage for a further 365 days (730 days in total) only accessible on support request.</p> <p>Videos tagged (during the 12-month period) in the portal as an incident are retained for the term of the commercial contract, up to a maximum of 7 years.</p>
Streamed videos (live)	Videos accessed via the live streaming are not retained.
Monitoring data	Retained for a period of 730 days in order to track any issues and provide traceability for support

4. Data types

The following is a basic description of the data types outlined in the retention period for better understanding.

Data Type	Description
Telematics Data	<p>This term includes the data associated with a trip or journey including the location data, speed data and event data comprising:</p> <ul style="list-style-type: none"> • Live tracking data • Journey history data • Driver events (acceleration, braking, turn, speeding) • Device Diagnostics data • FNOL alerts • Panic button alerts • External alarms • Fleet reports and summary data • Vehicle details • Driver details
User / Identity data	<p>This term includes the data associated with end users of the system as well as those of the organization comprising:</p> <ul style="list-style-type: none"> • User Identity • Organization Identity • Fleet Setup / configuration • User roles and permissions
Video Downloads	<p>This term includes any video downloaded to the platform either automatically or on demand comprising:</p> <ul style="list-style-type: none"> • On-demand user downloaded videos • Automatically downloaded videos (on event trigger) • Automatically downloaded still frames (on event trigger)

<p>Streamed videos (live)</p>	<p>This term means any video viewed live on the platform comprising:</p> <ul style="list-style-type: none"> • Live stream of a single channel • Live stream of multiple channels • Live stream of multiple channels across multiple vehicles
<p>Monitoring data</p>	<p>This term means any data recorded by the system for monitoring the performance or usage of the system by users comprising:</p> <ul style="list-style-type: none"> • Monitoring API calls and response times • Monitoring user errors • Monitoring user usage profiles of the solution • Monitoring device data calls



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