



THE NEXT GENERATION OF TELEMATICS
AND INTEGRATED CAMERA SOLUTIONS

How to upgrade MDVR firmware

VT5500/VT6.2/VT8000/VT1600



THE UK'S MOST AWARD-WINNING CAMERA TELEMATICS COMPANY



www.visiontrack.com

The purpose of this guide is to show you the steps to apply firmware to the VisionTrack range of MDVR's VT5500/VT6.2/VT8000/VT1600

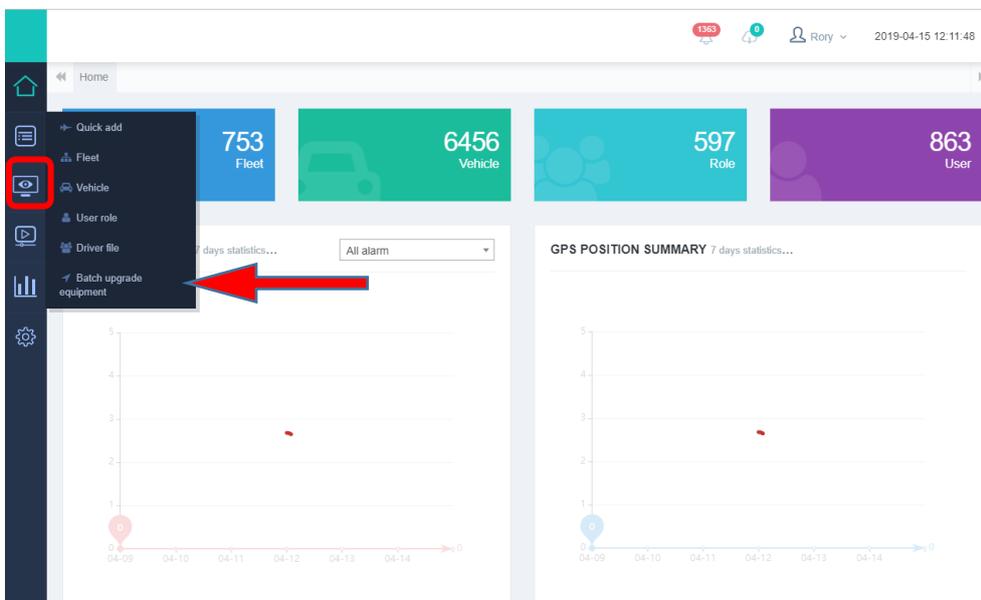
Please do not turn the power off on the MDVR during the upgrade process as this may cause a problem applying the firmware.

Step 1

Log into <https://ceiba2.visiontrack.co.uk> using the same credentials as the software, if you are having trouble with this step please contact VisionTrack support at itsupport@visiontrack.com

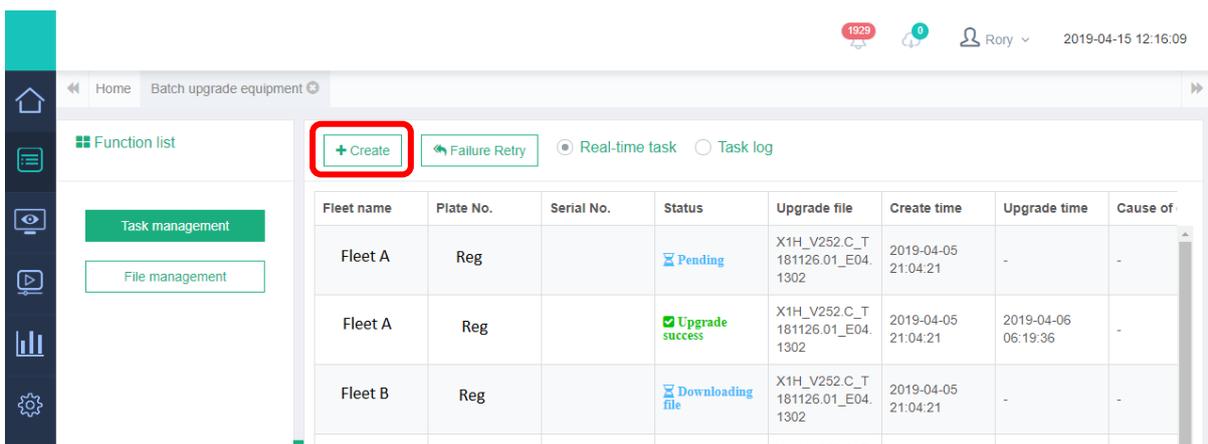
Step 2

Hover over the second icon down and click "Batch upgrade equipment"



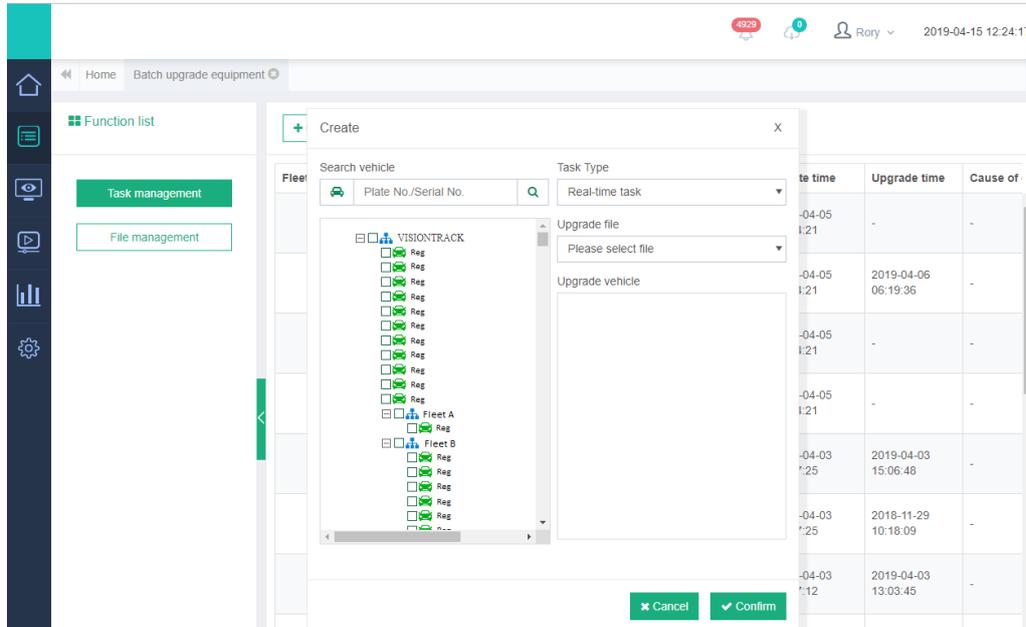
Step 3

This will open up a new tab, Click "+Create" This tab will also show you the progress of current upgrades.



Step 4

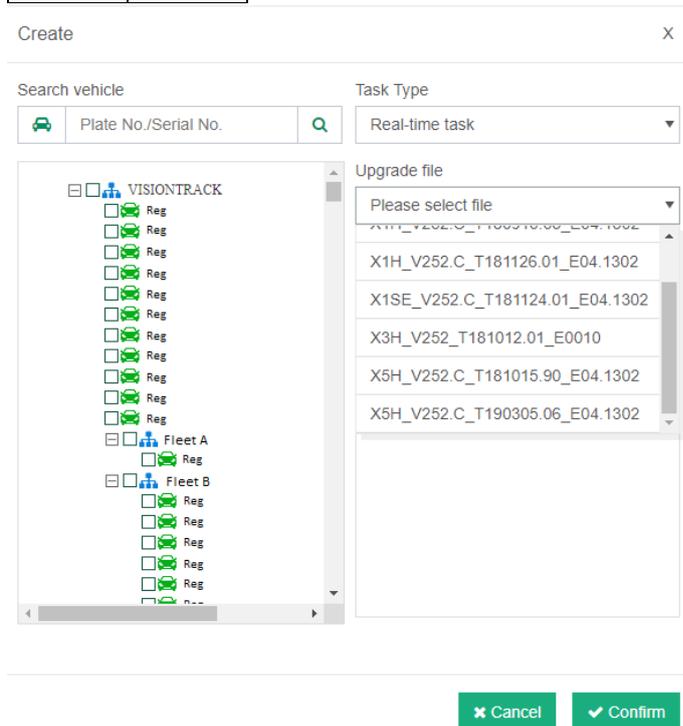
“+Create” opens up a new window with the devices and search function, Search for your device or select them from the left-hand side.



Step 5

To choose the correct Firmware for your device please use the table below.

X1H	VT5500
X3H	VT6000
X5H	VT8000



Step 6

Once you've chosen your devices, they will appear in the right-hand side click confirm. This process will take a few minutes.

Create
X

Search vehicle

🚗

🔍

Task Type

Real-time task
▼

VISIONTRACK

- Reg
- Fleet A
 - Reg
- Fleet B
 - Reg
 - Reg
 - Reg
 - Reg
 - Reg

Upgrade file

X1H_V252.C_T181126.01_E04.1302
▼

Upgrade vehicle

Reg	✕

✕ Cancel

✓ Confirm

To check the status and completion follow the guide through to Step 3.