How to upgrade MDVR firmware

VT5500/VT6.2/VT8000/VT1600

The purpose of this guide is to show you the steps to apply firmware to the VisionTrack range of MDVR's VT5500/VT6.2/VT8000/VT1600

Please do not turn the power off on the MDVR during the upgrade process as this may cause a problem applying the firmware.

Step 1

Log into https://ceiba2.visiontrack.co.uk using the same credentials as the software, if you are having trouble with this step please contact VisionTrack support at itsupport@visiontrack.com

Step 2

Hover over the second icon down and click "Batch upgrade equipment"
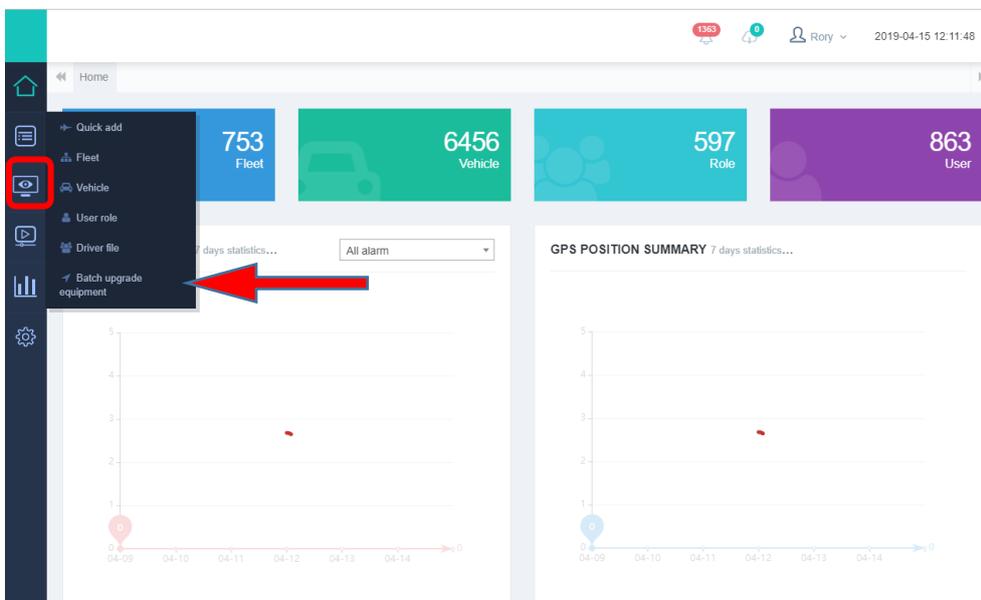
Step 3

This will open up a new tab, Click "+Create" This tab will also show you the progress of current upgrades.
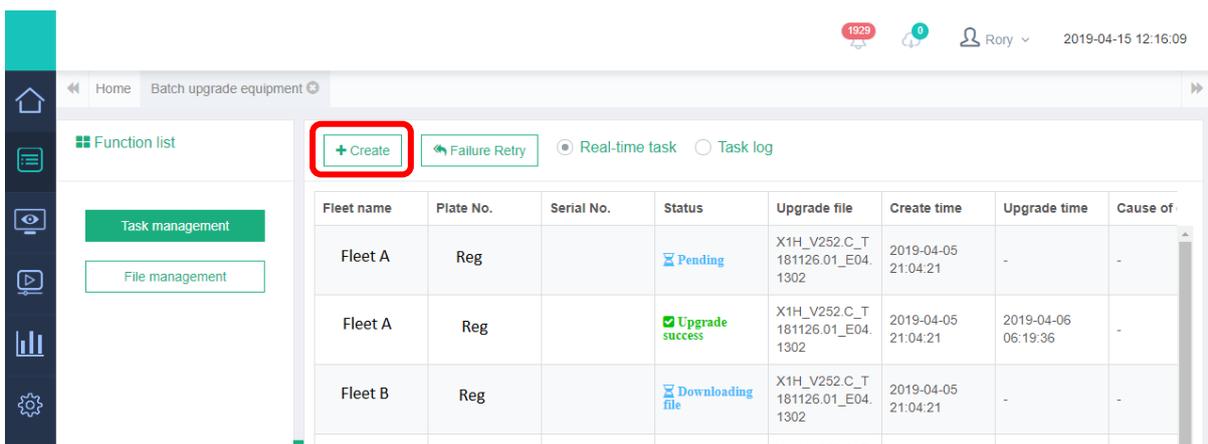
Step 4

"+Create" opens up a new window with the devices and search function, Search for your device or select them from the left-hand side.
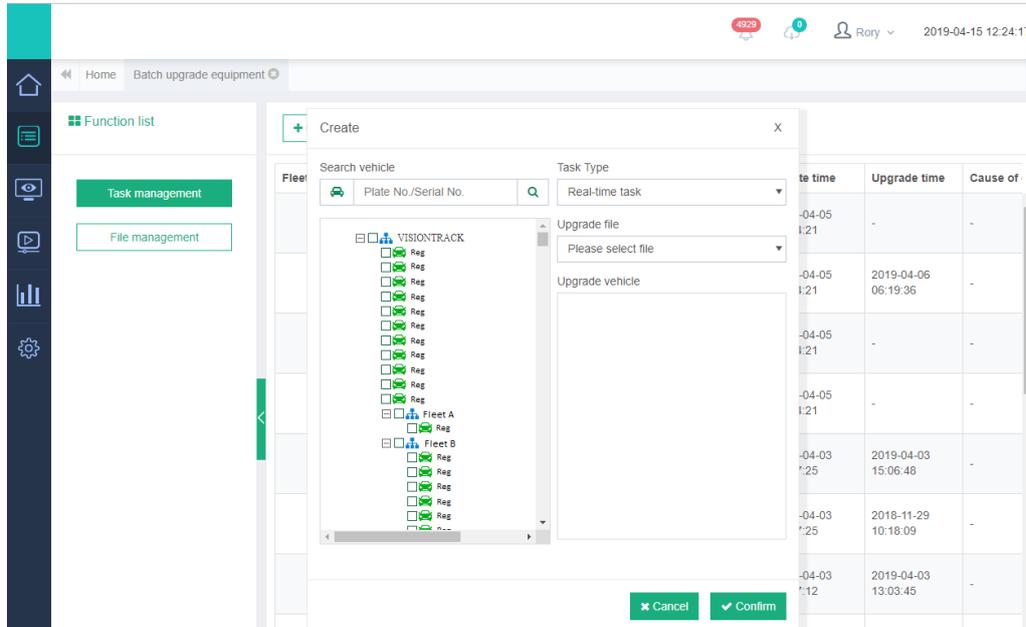
Step 5

To choose the correct Firmware for your device please use the table below.

X1H	VT5500
X3H	VT6000
X5H	VT8000
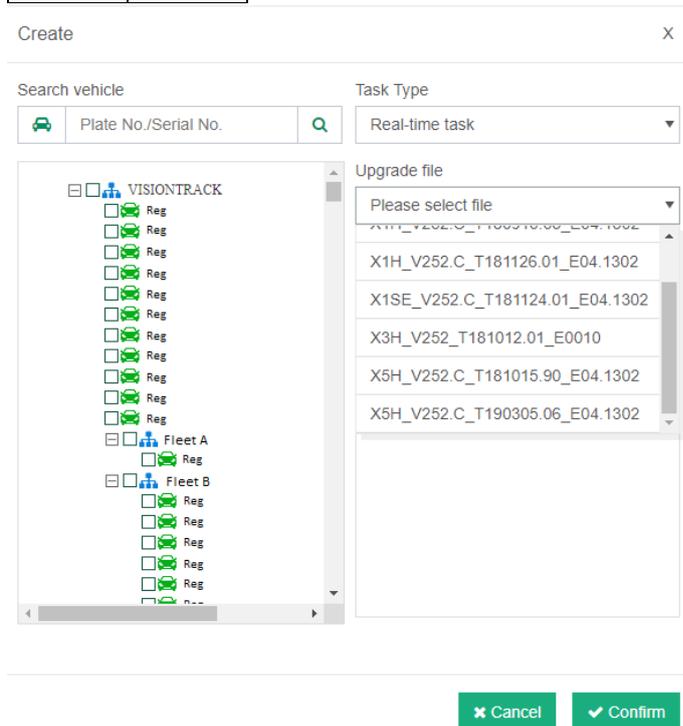
Step 6

Once you've chosen your devices, they will appear in the right-hand side click confirm.
This process will take a few minutes.

To check the status and completion follow the guide through to Step 3.