

THE NEXT GENERATION OF TELEMATICS AND INTEGRATED CAMERA SOLUTIONS

How to upgrade MDVR firmware

VT5500/VT6.2/VT8000/VT1600



THE UK'S MOST AWARD-WINNING CAMERA TELEMATICS COMPANY



www.visiontrack.com

The purpose of this guide is to show you the steps to apply firmware to the VisionTrack range of MDVR's VT5500/VT6.2/VT8000/VT1600

<u>Please do not turn the power off on the MDVR during the upgrade process as this may cause a</u> <u>problem applying the firmware.</u>

Step 1

Log into <u>https://ceiba2.visiontrack.co.uk</u> using the same credentials as the software, if you are having trouble with this step please contact VisionTrack support at <u>itsupport@visiontrack.com</u>

Step 2

Order and the statistics...

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Hover over the second icon down and click "Batch upgrade equipment"

Step 3

This will open up a new tab, Click "+Create" This tab will also show you the progress of current upgrades.

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Step 4

"+Create" opens up a new window with the devices and search function, Search for your device or select them from the left-hand side.

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Step 5

To choose the correct Firmware for your device please use the table below.

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X1H	VT5500
ХЗН	VT6000
X5H	VT8000

Create





Step 6

Once you've chosen your devices, they will appear in the right-hand side click confirm. This process will take a few minutes.

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To check the status and completion follow the guide through to Step 3.